## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE1403 |   |                     |                   |   |  |            |   |                                       |  |
|---------------------------------|---|---------------------|-------------------|---|--|------------|---|---------------------------------------|--|
| Priority:                       | Low   |                     |                   |   |  |            |   |                                       |  |
| Created By:                     | Admin - Apurva Vajaria  |                     |                   |   |  |            |   |                                       |  |
| Complaint Mob.                  | 8169144587  |                     |                   |   |  |            |   |                                       |  |
| Technician Name                 | Mahindra Prajapati  |                     |                   | Technician Mobile :   |  | 7678020599 |   |                                       |  |
| Ticket Type :                   | Complain Date & T   |                     | Time :            | 19-03-2020 11:13:02   |  |            |   |                                       |  |
| Vendor Details :                |   |                     |                   |   |  |            |   |                                       |  |
| Company<br>Name/Client Name :   | Corporate<br>Square Ghatkopar   |                     |                   | 8169144587  |  | Name:      | Rajend                                      | ra Sir                                |  |
| Address:                        |   |                     |                   |   |  |            |   |                                       |  |
| Mumbai,,,400076, Maharashtra    |   |                     |                   |   |  |            |   |                                       |  |
| AMC Details:                    |   |                     |                   |   |  |            |   |                                       |  |
| Expiry Date :                   | 01-01-1970 05:30:0  | 00                  |                   | Type:   |  |            |   |                                       |  |
| <b>Product Name:</b>            | CCTV  |                     |                   |   |  |            |   |                                       |  |
| Complain :                      | need to Dis mental one camera   |                     |                   |   |  |            |   |                                       |  |
| Technician<br>Comment :         |   |                     |                   |   |  |            |   |                                       |  |
| Complain<br>Operator :          | Desktop - Apurva Vajaria  |                     |                   |   |  |            |   |                                       |  |
| Remark:                         | lift camera checked and working ok No camera was to be dismantle confirmed by santosh bhai as on $03.07.2020$ |                     |                   |   |  |            |   |                                       |  |
| <b>Status History:</b>          | Date Time   |                     | Technician Name   |   |  | Status     | Remark                                      | Sign                                  |  |
|                                 | 03-07-2020 02:25:15<br>19-03-2020 12:37:41<br>19-03-2020 11:13:03   |                     | MahindraPrajapati |   | Com  | pleted     |   | -                                     |  |
|                                 |   |                     | MahindraPrajapati |   | New  | 7          |   | -                                     |  |
|                                 |   |                     | MahindraPrajapati |   | New  | 7          |   | -                                     |  |
| Previous<br>Complain History    | Date Time   | Technic             | ian Name          | Remark  |  |            |   |                                       |  |
| :                               | 27-07-2023<br>03:28:07  | Kalpesh<br>SubhashG | urav              | port issue Lift car<br>technician DVR t<br>Required Lobby a   | DVR No.3 10th floor camera Faulty DVR no<br>port issue Lift camera issue Pending Requir<br>technician DVR to lobby TV 100 meter CAT<br>Required Lobby access (identx) not working<br>HDMI splitter 3 in1out Required. hdmi to rj<br>Required |            | equired Lift<br>CAT 6 cable<br>rking proper | ired Lift<br>F 6 cable<br>ng properly |  |
|                                 | 16-05-2023<br>09:57:14  | Atique Salmani      |                   | Ther is wire cut by mouse so rejoint 8 core wire and also coverd by 25 mm flexible pipe and also reset date n time and add 1 security person finger .all completed. |  |            |   |                                       |  |