## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE1350								
Priority:	High							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	8169144587							
Technician Name :	Atique Salmani		Technician Mobile	8080922984				
Ticket Type :	New Installation	Date & Time:	11-03-2020 11:01:02					
Vendor Details :								
Company Name/Client Name :	Corporate Square Ghatkopar	Customer's Mobile :	8169144587	Name :	Rajendra Sir			
Address:								
Mumbai,,,400076, Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Type:					
Product Name:	CCTV							
Complain:	need to install lift camera as lift person is available							
Technician Comment :	3cameras installed in lift and also one dvr make a pachcode and vewing on desk top wrking ok. but lift cameras coming more disturbance so need for check vedeo baloon bcoz lift cable is not coaxiable so. and also clear all mashup dvr end.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	3cameras installed in lift and also one dvr make a pachcode and vewing on desk top wrking ok. but lift cameras coming more disturbance so need for check vedeo baloon bcoz lift cable is not coaxiable so. and also clear all mashup dvr end.							

<b>Status History</b>	Date Time	Technician Name	Status	Remark	Sign
•	25-09-2020 06:28:55	Atique Salmani	Completed		-
	19-03-2020 11:09:51	Atique Salmani	Work Pending		-
	19-03-2020 11:09:47	Atique Salmani	New		-
	19-03-2020 11:09:44	Atique Salmani	Work Pending		-
	19-03-2020 11:09:35	Atique Salmani	New		-
	11-03-2020 11:48:58	Atique Salmani	New		-
	11-03-2020 07:30:48	Atique Salmani	Work Pending	3cameras installed in lift and also one dvr make a pachcode and vewing on desk top wrking ok. but lift cameras coming more disturbance so need for check vedeo baloon bcoz lift cable is not coaxiable so. and also clear all mashup dvr end.	(A) X
	11-03-2020 11:01:11	Atique Salmani	New		-
	11-03-2020 11:01:02	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name		Remark	
	27-07-2023 03:28:07	Kalpesh SubhashGurav	issue Lift can to lobby TV 1 (identx) not v	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required	
	16-05-2023 09:57:14	Atique Salmani	coverd by 25	Ther is wire cut by mouse so rejoint 8 core wire and also coverd by 25 mm flexible pipe and also reset date n time and add 1 security person finger .all completed.	