




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13497																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8169144587																			
Technician Name :	Chandan Yadav		Technician Mobile :	9833262842																
Ticket Type :	Complain	Date & Time :	09-12-2024 12:12:47																	
Vendor Details :																				
Company Name/Client Name :	Corporate Square Ghatkopar	Customer's Mobile :	8169144587	Name :	Rajendra Sir															
Address :																				
Mumbai , , , 400076 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	DVR no. 3 recording not able to see																			
Technician Comment :	dvr hdd disk abnormal and hdd format and dvr recording start. dvr is a under observation.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	dvr hdd disk abnormal and hdd format and dvr recording start. dvr is a under observation.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-12-2024 05:19:46</td><td>ChandanYadav</td><td>Completed</td><td>dvr hdd disk abnormal and hdd format and dvr recording start. dvr is a under observation.</td><td></td></tr><tr><td>09-12-2024 01:16:30</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-12-2024 05:19:46	ChandanYadav	Completed	dvr hdd disk abnormal and hdd format and dvr recording start. dvr is a under observation.		09-12-2024 01:16:30	ChandanYadav	New		-
Date Time	Technician Name	Status	Remark	Sign																
09-12-2024 05:19:46	ChandanYadav	Completed	dvr hdd disk abnormal and hdd format and dvr recording start. dvr is a under observation.																	
09-12-2024 01:16:30	ChandanYadav	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-11-2024 12:50:01</td><td>Rahul Mhapralkar</td><td>10th floor camera installation work done, now working normally. Access reader pressing button issue taken for repair 2 device for Identix company.</td></tr><tr><td>14-10-2024 01:02:58</td><td>Rahul Mhapralkar</td><td>CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-11-2024 12:50:01	Rahul Mhapralkar	10th floor camera installation work done, now working normally. Access reader pressing button issue taken for repair 2 device for Identix company.	14-10-2024 01:02:58	Rahul Mhapralkar	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.						
Date Time	Technician Name	Remark																		
22-11-2024 12:50:01	Rahul Mhapralkar	10th floor camera installation work done, now working normally. Access reader pressing button issue taken for repair 2 device for Identix company.																		
14-10-2024 01:02:58	Rahul Mhapralkar	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.																		