







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13029</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9967054170																													
<b>Technician Name :</b>	Ankit Kumar		<b>Technician Mobile :</b>	9321859059																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-10-2024 05:08:08																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Steel Mac	Customer's Mobile :	9967054170	Name :	Rajendra Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	DVR 2011 date showing and In mobile also cameras not able to see																													
<b>Technician Comment :</b>	DVR Online 1 camera on 1 camera change up to new																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	DVR Online 1 camera on 1 camera change up to new																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2024 12:47:48</td><td>AnkitKumar</td><td>Completed</td><td>DVR Online 1 camera on 1 camera change up to new</td><td></td></tr><tr><td>19-10-2024 11:15:38</td><td>AnkitKumar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2024 04:33:04</td><td>AnkitKumar</td><td>Work Pending</td><td>Work pending DVR collect reason DVR not going to online DVR lan port issue STEEL MAC</td><td></td></tr><tr><td>18-10-2024 12:49:24</td><td>AnkitKumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-10-2024 12:47:48	AnkitKumar	Completed	DVR Online 1 camera on 1 camera change up to new		19-10-2024 11:15:38	AnkitKumar	New		-	18-10-2024 04:33:04	AnkitKumar	Work Pending	Work pending DVR collect reason DVR not going to online DVR lan port issue STEEL MAC		18-10-2024 12:49:24	AnkitKumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-12-2022 11:03:57</td><td>Atique Salmani</td><td>One camera reconnection working ok and tv also viewing issue resolved and online hikconnct reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .</td></tr><tr><td>12-05-2022 12:55:10</td><td>Siddhesh Chavan</td><td>tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnscan67@gmail.com password = admin@123</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-12-2022 11:03:57	Atique Salmani	One camera reconnection working ok and tv also viewing issue resolved and online hikconnct reinstalled and working ok dvr password Admin12345 Dvr date and time issue so rest and on/dvr working ok .	12-05-2022 12:55:10	Siddhesh Chavan	tv viewing issue resolved and under observation and one camera ir issue and online satting done hic contact I'd = rnscan67@gmail.com password = admin@123																
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