




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12976																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	8169144587																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	AMC visiting	Date & Time :	14-10-2024 01:02:58																	
Vendor Details :																				
Company Name/Client Name :	Corporate Square Ghatkopar	Customer's Mobile :	8169144587	Name :	Rajendra Sir															
Address :																				
Mumbai , , , 400076 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Ppm																			
Complain :	CCTV/Access PPM need to do																			
Technician Comment :	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-10-2024 03:12:29</td><td>Rahul Mhapralkar</td><td>Completed</td><td>CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.</td><td></td></tr><tr><td>14-10-2024 01:03:21</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-10-2024 03:12:29	Rahul Mhapralkar	Completed	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.		14-10-2024 01:03:21	Rahul Mhapralkar	New		-
Date Time	Technician Name	Status	Remark	Sign																
14-10-2024 03:12:29	Rahul Mhapralkar	Completed	CCTV & ACCESS PPM DONE 1 NO DVR RECORDING ISSUE RESOLVED, 10TH FLOOR CAMERA FAULTY. 3RD FLOOR CAMERA BNC CONNECTOR CHANGE.																	
14-10-2024 01:03:21	Rahul Mhapralkar	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-08-2023 05:58:31</td><td>YogeshDesai</td><td>Old DVR of 16 channel repaired and installed at A wing of co-operate square DVR working ok . Stand by DVR taken back to office . Also DVR no 3 is online can be viewed on ivms software. Work completed</td></tr><tr><td>27-07-2023 03:28:07</td><td>Kalpesh SubhashGurav</td><td>DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-08-2023 05:58:31	YogeshDesai	Old DVR of 16 channel repaired and installed at A wing of co-operate square DVR working ok . Stand by DVR taken back to office . Also DVR no 3 is online can be viewed on ivms software. Work completed	27-07-2023 03:28:07	Kalpesh SubhashGurav	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required						
Date Time	Technician Name	Remark																		
17-08-2023 05:58:31	YogeshDesai	Old DVR of 16 channel repaired and installed at A wing of co-operate square DVR working ok . Stand by DVR taken back to office . Also DVR no 3 is online can be viewed on ivms software. Work completed																		
27-07-2023 03:28:07	Kalpesh SubhashGurav	DVR No.3 10th floor camera Faulty DVR no3 16 number port issue Lift camera issue Pending Required Lift technician DVR to lobby TV 100 meter CAT 6 cable Required Lobby access (identx) not working properly HDMI splitter 3 in1out Required. hdmi to rj 45 converter Required																		