







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8242																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9833008982																													
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																										
Ticket Type :	Complain	Date & Time :	29-04-2023 04:01:37																											
Vendor Details :																														
Company Name/Client Name :	Kanchan Jewellers Zaveri Bazar	Customer's Mobile :	9833008982	Name :	Rajan Bhai																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	Need to add few more cameras survey need to do and need to get the staff attendance app downloaded																													
Technician Comment :	dives LAN contion disconnect to router side reconnect cable and add dives to software and logs deleted and machine working OK 2) CCTV camera recoding required 3 months																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	dives LAN contion disconnect to router side reconnect cable and add dives to software and logs deleted and machine working OK 2) CCTV camera recoding required 3 months																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-05-2023 01:33:08</td><td>Siddhesh Chavan</td><td>Completed</td><td>dives LAN contion disconnect to router side reconnect cable and add dives to software and logs deleted and machine working OK 2) CCTV camera recoding required 3 months</td><td></td></tr><tr><td>23-05-2023 10:25:12</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-04-2023 05:59:49</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Smart office software installation done and Device issue need to collect for service centre And cameras nservey done but confirm by Rajan sir and cable need to lay new cable .</td><td></td></tr><tr><td>29-04-2023 04:01:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-05-2023 01:33:08	Siddhesh Chavan	Completed	dives LAN contion disconnect to router side reconnect cable and add dives to software and logs deleted and machine working OK 2) CCTV camera recoding required 3 months		23-05-2023 10:25:12	Siddhesh Chavan	New		-	29-04-2023 05:59:49	Siddhesh Chavan	Work Pending	Smart office software installation done and Device issue need to collect for service centre And cameras nservey done but confirm by Rajan sir and cable need to lay new cable .		29-04-2023 04:01:53	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	31-01-2023 05:29:43	MayurYadav	Online password reset done Rajan_123 kanchanjewellers1972@gmail.com KanchanJ@123
	28-11-2022 10:42:04	MayurYadav	intrusion panic switch issue solve mobile application training given to Rajan sir and camera start in Jay bhai phone