

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4759</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                 | <b>Technician Mobile :</b>                                                                                                                         | 8080922965                                                                            |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                        | 12-02-2022 10:42:09                                                                                                                                |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Kanchan Jewellers Zaveri Bazar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                             | 9833008982                                                                                                                                         | Name :                                                                                | Rajan Bhai |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                 | Type :                                                                                                                                             |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | door alignment issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | reception aaccess door bolt lock replace and old lock remove and return office vdp ok working all camera ok working intrusion dailing work pending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | reception aaccess door bolt lock replace and old lock remove and return office vdp ok working all camera ok working intrusion dailing work pending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-02-2022 07:23:50</td><td>Ravi Rajbhar</td><td>Completed</td><td>reception aaccess door bolt lock replace and old lock remove and return office vdp ok working all camera ok working intrusion dailing work pending</td><td></td></tr><tr><td>12-02-2022 10:42:20</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-02-2022 10:42:09</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                 |                                                                                                                                                    |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 12-02-2022 07:23:50                                                                                             | Ravi Rajbhar        | Completed      | reception aaccess door bolt lock replace and old lock remove and return office vdp ok working all camera ok working intrusion dailing work pending |  | 12-02-2022 10:42:20 | Ravi Rajbhar | New |  | - | 12-02-2022 10:42:09 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                          | Remark                                                                                                                                             | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-02-2022 07:23:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                       | reception aaccess door bolt lock replace and old lock remove and return office vdp ok working all camera ok working intrusion dailing work pending |  |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-02-2022 10:42:20                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                             |                                                                                                                                                    | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-02-2022 10:42:09                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                             |                                                                                                                                                    | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-02-2022 05:58:50</td><td>Ravi Rajbhar</td><td>door alament issue resolved and ok working done and attendance software issues resolved with licence Kay update</td></tr><tr><td>25-01-2022 12:23:47</td><td>Atique Salmani</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                             |                                                                                                                 |                                                                                                                                                    |                                                                                       |            | Date Time | Technician Name | Remark | 10-02-2022 05:58:50 | Ravi Rajbhar | door alament issue resolved and ok working done and attendance software issues resolved with licence Kay update | 25-01-2022 12:23:47 | Atique Salmani |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                          |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 10-02-2022 05:58:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | door alament issue resolved and ok working done and attendance software issues resolved with licence Kay update |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-01-2022 12:23:47                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                 |                                                                                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                 |                     |                |                                                                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |