

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4508</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                 | <b>Technician Mobile :</b> | 8080922982 |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                        | 31-12-2021 12:12:41        |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Kanchan Jewellers Zaveri Bazar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                                                                             | 9833008982                 | Name :     | Rajan Bhai |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                 | <b>Type :</b>              |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | Epabx installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                 |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-01-2022 04:26:03</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2022 03:46:30</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2022 03:30:32</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2021 12:13:17</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2021 12:12:41</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                 |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign         | 22-01-2022 04:26:03                       | Munna Gupta         | New          |                                                                                                                                                 | - | 11-01-2022 03:46:30 | Munna Gupta | New |  | - | 04-01-2022 03:30:32 | Munna Gupta | New |  | - | 31-12-2021 12:13:17 | Munna Gupta | New |  | - | 31-12-2021 12:12:41 | Munna Gupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                          | Remark                     | Sign       |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 22-01-2022 04:26:03                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                             |                            | -          |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 11-01-2022 03:46:30                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                             |                            | -          |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 04-01-2022 03:30:32                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                             |                            | -          |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 31-12-2021 12:13:17                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                             |                            | -          |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 31-12-2021 12:12:41                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                             |                            | -          |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-08-2023 10:29:41</td><td>PravinJagade</td><td>Door lock remove need to check in office.</td></tr><tr><td>01-07-2023 12:50:25</td><td>Ravi Rajbhar</td><td>main gate recepation camera only ezviz audio camera not univew camera mic also ok woking all camera only add to jayesh sir phone 6 ezviz camera</td></tr></tbody></table>                                                                                                                                                       |                                                                                                                                                 |                            |            |            | Date Time | Technician Name | Remark | 01-08-2023 10:29:41 | PravinJagade | Door lock remove need to check in office. | 01-07-2023 12:50:25 | Ravi Rajbhar | main gate recepation camera only ezviz audio camera not univew camera mic also ok woking all camera only add to jayesh sir phone 6 ezviz camera |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                          |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 01-08-2023 10:29:41                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Door lock remove need to check in office.                                                                                                       |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 01-07-2023 12:50:25                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | main gate recepation camera only ezviz audio camera not univew camera mic also ok woking all camera only add to jayesh sir phone 6 ezviz camera |                            |            |            |           |                 |        |                     |              |                                           |                     |              |                                                                                                                                                 |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |                     |             |     |  |   |