

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14999</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                        | <b>Technician Mobile :</b>                            | 9168762949                                                                            |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                                                               | 13-06-2025 01:50:27                                   |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | Kanchan Antique Gold Jewellery LLP Zaveri Bazar                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                    | 9833008982                                            | Name :                                                                                | Rajan Bhai |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                        | Type :                                                |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | Biometric software issue Jaybhai - 9820466054                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | Software not working because WIFI network break issue                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | Software not working because WIFI network break issue                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                        |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-06-2025 04:49:51</td><td>Rahul Mhapralkar</td><td>Work Pending</td><td>Software not working because WIFI network break issue</td><td></td></tr><tr><td>13-06-2025 01:50:33</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                        |                                                       |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 13-06-2025 04:49:51                     | Rahul Mhapralkar    | Work Pending | Software not working because WIFI network break issue                                                                                                                                  |  | 13-06-2025 01:50:33 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                                                                 | Remark                                                | Sign                                                                                  |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| 13-06-2025 04:49:51                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Pending                                                                                                                                                                           | Software not working because WIFI network break issue |  |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| 13-06-2025 01:50:33                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                                    |                                                       | -                                                                                     |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-08-2024 03:26:29</td><td>ManojPolekar</td><td>Access door lock installation work done</td></tr><tr><td>05-08-2024 11:57:57</td><td>Ravi Rajbhar</td><td>8 cmaera issue resolved only poe switch change bcz poe switch adapter faulty and faulty adapter with poe switch take to office and new poe switch install and 8 cmaera ok working done</td></tr></tbody></table>      |                                                                                                                                                                                        |                                                       |                                                                                       |            | Date Time | Technician Name | Remark | 29-08-2024 03:26:29 | ManojPolekar | Access door lock installation work done | 05-08-2024 11:57:57 | Ravi Rajbhar | 8 cmaera issue resolved only poe switch change bcz poe switch adapter faulty and faulty adapter with poe switch take to office and new poe switch install and 8 cmaera ok working done |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                                                                 |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| 29-08-2024 03:26:29                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Access door lock installation work done                                                                                                                                                |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |
| 05-08-2024 11:57:57                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 8 cmaera issue resolved only poe switch change bcz poe switch adapter faulty and faulty adapter with poe switch take to office and new poe switch install and 8 cmaera ok working done |                                                       |                                                                                       |            |           |                 |        |                     |              |                                         |                     |              |                                                                                                                                                                                        |                                                                                       |                     |                  |     |  |   |