

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9578</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|-----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                | <b>Technician Mobile :</b>                                                | 8080922965                                                                            |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                       | 20-09-2023 10:48:35                                                       |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Brijkutir Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                                     | 9833008982                                                                | <b>Name :</b>                                                                         | Rajan Bhai |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                | <b>Type :</b>                                                             |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | flat no. 152 intercom issue (Cabling was done by electrician need to do connection)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 152 intercom issue resloved and ok working done cable connecated to phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | 152 intercom issue resloved and ok working done cable connecated to phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-09-2023 03:05:52</td><td>Ravi Rajbhar</td><td>Completed</td><td>152 intercom issue resloved and ok working done cable connecated to phone</td><td></td></tr><tr><td>25-09-2023 10:50:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2023 05:29:50</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Flat no 152 conection connect but disturbance</td><td></td></tr><tr><td>20-09-2023 06:16:18</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                |                                                                           |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 25-09-2023 03:05:52                                                     | Ravi Rajbhar        | Completed    | 152 intercom issue resloved and ok working done cable connecated to phone                                      |  | 25-09-2023 10:50:50 | Ravi Rajbhar | New |  | - | 21-09-2023 05:29:50 | Ravi Rajbhar | Work Pending | Flat no 152 conection connect but disturbance |  | 20-09-2023 06:16:18 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                         | Remark                                                                    | Sign                                                                                  |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 25-09-2023 03:05:52                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                      | 152 intercom issue resloved and ok working done cable connecated to phone |  |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 25-09-2023 10:50:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                            |                                                                           | -                                                                                     |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 21-09-2023 05:29:50                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Work Pending                                                                                                   | Flat no 152 conection connect but disturbance                             |  |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 20-09-2023 06:16:18                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                            |                                                                           | -                                                                                     |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-09-2023 11:22:20</td><td>Ravi Rajbhar</td><td>181 intercom issue resolved and ok working done treece side cable joint</td></tr><tr><td>26-09-2023 04:08:28</td><td>Ravi Rajbhar</td><td>flat no.113 intercom line check line ok working instument keypaid issue need to change instument client sidepp</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                |                                                                           |                                                                                       |            | Date Time | Technician Name | Remark | 30-09-2023 11:22:20 | Ravi Rajbhar | 181 intercom issue resolved and ok working done treece side cable joint | 26-09-2023 04:08:28 | Ravi Rajbhar | flat no.113 intercom line check line ok working instument keypaid issue need to change instument client sidepp |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                         |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 30-09-2023 11:22:20                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 181 intercom issue resolved and ok working done treece side cable joint                                        |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |
| 26-09-2023 04:08:28                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | flat no.113 intercom line check line ok working instument keypaid issue need to change instument client sidepp |                                                                           |                                                                                       |            |           |                 |        |                     |              |                                                                         |                     |              |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |              |                                               |                                                                                       |                     |              |     |  |   |