

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15423</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Maroof Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                    | <b>Technician Mobile :</b> | 7761863562 |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                                           | 30-07-2025 11:11:32        |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| Company Name/Client Name :              | Brijkutir Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                                                                                                | 9833008982                 | Name :     | Rajan Bhai |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                    | Type :                     |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Complain :</b>                       | flat no. 84 new phone need to install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Remark :</b>                         | flat no. 84 New phone installed and charges collected                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-07-2025 12:53:18</td><td>MaroofRaza</td><td>Completed</td><td></td><td>-</td></tr><tr><td>30-07-2025 11:11:40</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign            | 31-07-2025 12:53:18                                                                                                                                                | MaroofRaza          | Completed        |                                                                                                                                                 | - | 30-07-2025 11:11:40 | MaroofRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                                             | Remark                     | Sign       |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| 31-07-2025 12:53:18                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                                                                          |                            | -          |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| 30-07-2025 11:11:40                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                                |                            | -          |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-07-2025 03:06:45</td><td>Siddhesh Chavan</td><td>21 intercom line issue resolved 41 intercom line issue resolved phone issue 84 phone issue need to send phone 111 working ok 34 cable issue flat to floor junction</td></tr><tr><td>24-07-2025 03:51:56</td><td>Rahul Mhapralkar</td><td>141 flat intercom issue resolved, 41 flat no flat lock, 34 no cable not connected to device cable not found, back gate intercom issue resolved.</td></tr></tbody></table> |                                                                                                                                                                    |                            |            |            | Date Time | Technician Name | Remark | 28-07-2025 03:06:45 | Siddhesh Chavan | 21 intercom line issue resolved 41 intercom line issue resolved phone issue 84 phone issue need to send phone 111 working ok 34 cable issue flat to floor junction | 24-07-2025 03:51:56 | Rahul Mhapralkar | 141 flat intercom issue resolved, 41 flat no flat lock, 34 no cable not connected to device cable not found, back gate intercom issue resolved. |   |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                                             |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| 28-07-2025 03:06:45                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 21 intercom line issue resolved 41 intercom line issue resolved phone issue 84 phone issue need to send phone 111 working ok 34 cable issue flat to floor junction |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |
| 24-07-2025 03:51:56                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 141 flat intercom issue resolved, 41 flat no flat lock, 34 no cable not connected to device cable not found, back gate intercom issue resolved.                    |                            |            |            |           |                 |        |                     |                 |                                                                                                                                                                    |                     |                  |                                                                                                                                                 |   |                     |            |     |  |   |