

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15281</b> |  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
|---|--|--|--|------------|------------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|--------------|--|------|---------------------|----------------|-----------|--|------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833008982   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani   |  | <b>Technician Mobile :</b>   | 8080922984 |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain   | <b>Date &amp; Time :</b>   | 16-07-2025 10:16:39  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| Company Name/Client Name :              | Brijkutir Bldg   | Customer's Mobile :  | 9833008982   | Name :     | Rajan Bhai |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Address :</b>                        |  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>AMC Details :</b>                    |  |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00  |  | Type :   |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Product Name :</b>                   | Intercom   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Complain :</b>                       | flat no.21, 111 & 112 intercom not working   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Remark :</b>                         | 21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable   |  |  |            |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-07-2025 11:54:24</td><td>Atique Salmani</td><td>Completed</td><td>21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable</td><td>Soni</td></tr><tr><td>16-07-2025 11:54:24</td><td>Atique Salmani</td><td>Completed</td><td>21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable</td><td>Soni</td></tr><tr><td>16-07-2025 10:16:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |            |            | Date Time | Technician Name | Status | Remark              | Sign            | 16-07-2025 11:54:24  | Atique Salmani      | Completed    | 21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable | Soni | 16-07-2025 11:54:24 | Atique Salmani | Completed | 21 nbr new phone installed 112 issue resolved 111 cheked the cable and remooved rozer box totally rushted and also recommetion from duct side 101 more disturbance becz 2 joint in cable | Soni | 16-07-2025 10:16:51 | Atique Salmani | New |  | - |
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| 16-07-2025 10:16:51                     | Atique Salmani   | New  |  | -          |            |           |                 |        |                     |                 |  |                     |              |  |      |                     |                |           |  |      |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-07-2025 10:27:36</td><td>Prashant Paswan</td><td>44 flat intercom ok 21phone faulty 111 pending power issue</td></tr><tr><td>21-06-2025 11:14:28</td><td>Ravi Rajbhar</td><td>Flat no. 101 intercom already ok working And 14 no. Flat lock and 34 also And recoding show to palli sir</td></tr></tbody></table>   |  |  |            |            | Date Time | Technician Name | Remark | 10-07-2025 10:27:36 | Prashant Paswan | 44 flat intercom ok 21phone faulty 111 pending power issue | 21-06-2025 11:14:28 | Ravi Rajbhar | Flat no. 101 intercom already ok working And 14 no. Flat lock and 34 also And recoding show to palli sir   |      |                     |                |           |  |      |                     |                |     |  |   |
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