

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12251 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----------|------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Complaint Mob. No. :             | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Technician Name :                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         | Technician Mobile :                                              | 8080922985                                                                            |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Date & Time :                                           | 27-07-2024 10:49:11                                              |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :       | Brijkutir Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                     | 9833008982                                                       | Name :                                                                                | Rajan Bhai |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         | Type :                                                           |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Product Name :                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Complain :                       | flat no. 82/131 - intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Technician Comment :             | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Remark :                         | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                         |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-07-2024 06:06:34</td><td>Siddhesh Chavan</td><td>Completed</td><td>111 door lock 61 issue resoved 63 issue resoved 71 issue resoved</td><td></td></tr><tr><td>31-07-2024 06:06:32</td><td>Siddhesh Chavan</td><td>Completed</td><td>111 door lock 61 issue resoved 63 issue resoved 71 issue resoved</td><td></td></tr><tr><td>31-07-2024 03:30:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>31-07-2024 10:54:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                         |                                                                  |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 31-07-2024 06:06:34                                     | Siddhesh Chavan     | Completed    | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved |  | 31-07-2024 06:06:32 | Siddhesh Chavan | Completed | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved |  | 31-07-2024 03:30:36 | Siddhesh Chavan | New |  | - | 31-07-2024 10:54:33 | Siddhesh Chavan | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                  | Remark                                                           | Sign                                                                                  |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 31-07-2024 06:06:34              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                               | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved |  |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 31-07-2024 06:06:32              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                               | 111 door lock 61 issue resoved 63 issue resoved 71 issue resoved |  |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 31-07-2024 03:30:36              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                     |                                                                  | -                                                                                     |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 31-07-2024 10:54:33              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                     |                                                                  | -                                                                                     |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-08-2024 12:10:02</td><td>Ravi Rajbhar</td><td>flat no.152 intercom issue resolved and ok working done</td></tr><tr><td>17-08-2024 11:19:50</td><td>Ravi Rajbhar</td><td>flat no.93 intercom issue resolved and ok working done</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                         |                                                                  |                                                                                       |            | Date Time | Technician Name | Remark | 17-08-2024 12:10:02 | Ravi Rajbhar | flat no.152 intercom issue resolved and ok working done | 17-08-2024 11:19:50 | Ravi Rajbhar | flat no.93 intercom issue resolved and ok working done           |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                  |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 17-08-2024 12:10:02              | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | flat no.152 intercom issue resolved and ok working done |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 17-08-2024 11:19:50              | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | flat no.93 intercom issue resolved and ok working done  |                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                         |                     |              |                                                                  |                                                                                       |                     |                 |           |                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |