

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10863</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-------------|-----------------------------------------------------|---------------------|--------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833008982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                | <b>Technician Mobile :</b>                                     | 7489567735                                                                            |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                       | 13-02-2024 11:59:02                                            |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :              | Brijkutir Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                            | 9833008982                                                     | Name :                                                                                | Rajan Bhai |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                | <b>Type :</b>                                                  |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                       | flat no. 91 intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>             | Phone ok an line ok and 81 room no.cebaling and nuw phone wark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                         | Phone ok an line ok and 81 room no.cebaling and nuw phone wark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-02-2024 11:20:08</td><td>Shiva Meena</td><td>Completed</td><td>Phone ok an line ok and 81 room no.cebaling and nuw phone wark</td><td></td></tr><tr><td>29-02-2024 10:37:35</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2024 10:41:01</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                |                                                                |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign        | 29-02-2024 11:20:08                                 | Shiva Meena         | Completed    | Phone ok an line ok and 81 room no.cebaling and nuw phone wark                 |  | 29-02-2024 10:37:35 | Shiva Meena | New |  | - | 28-02-2024 10:41:01 | Shiva Meena | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                         | Remark                                                         | Sign                                                                                  |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 29-02-2024 11:20:08                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                      | Phone ok an line ok and 81 room no.cebaling and nuw phone wark |  |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 29-02-2024 10:37:35                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                            |                                                                | -                                                                                     |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 28-02-2024 10:41:01                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                            |                                                                | -                                                                                     |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-02-2024 10:38:31</td><td>Shiva Meena</td><td>All phone ok and 81 room no. Cebaling and nuw phone</td></tr><tr><td>11-12-2023 02:47:36</td><td>Ravi Rajbhar</td><td>111 intercom issue resolved line ok instrument issue need to change instrument</td></tr></tbody></table>                                                                                                                                                                                       |                                                                                |                                                                |                                                                                       |            | Date Time | Technician Name | Remark | 29-02-2024 10:38:31 | Shiva Meena | All phone ok and 81 room no. Cebaling and nuw phone | 11-12-2023 02:47:36 | Ravi Rajbhar | 111 intercom issue resolved line ok instrument issue need to change instrument |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                         |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 29-02-2024 10:38:31                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | All phone ok and 81 room no. Cebaling and nuw phone                            |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 11-12-2023 02:47:36                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 111 intercom issue resolved line ok instrument issue need to change instrument |                                                                |                                                                                       |            |           |                 |        |                     |             |                                                     |                     |              |                                                                                |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |