

# Apniamc master1

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| <b>Service Status Details : MST256</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|---------------------------------------------------------------------------------------|-------|-----------|-----------------|--------|---------------------|------------|---------------------|--------------|-----------------|-----|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Customer                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 2243336667                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Bhargav Gohil                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | <b>Technician Mobile :</b> | 8082037683                                                                            |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b> | 04-08-2022 05:07:36        |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | AK                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :      | 2243336667                 | Name :                                                                                | Rahul |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| goa , book , , 400068 , UP             |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                              |                          | Type :                     |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | Anti Virus                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | this is big problem. we need to fix this.                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Aaa                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Mobile App - Rahul                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Aaa                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-09-2022 12:25:36</td><td>BhargavGohil</td><td>Awaiting Spares</td><td>Aaa</td><td></td></tr><tr><td>06-09-2022 12:25:12</td><td>BhargavGohil</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                            |                                                                                       |       | Date Time | Technician Name | Status | Remark              | Sign       | 06-09-2022 12:25:36 | BhargavGohil | Awaiting Spares | Aaa |  | 06-09-2022 12:25:12 | BhargavGohil | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                   | Remark                     | Sign                                                                                  |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| 06-09-2022 12:25:36                    | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                     | Awaiting Spares          | Aaa                        |  |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| 06-09-2022 12:25:12                    | BhargavGohil                                                                                                                                                                                                                                                                                                                                                                                                                     | New                      |                            | -                                                                                     |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-08-2022 06:14:32</td><td>MehulPatel</td><td>Good</td></tr></tbody></table>                                                                                                                                                                                                                                             |                          |                            |                                                                                       |       | Date Time | Technician Name | Remark | 04-08-2022 06:14:32 | MehulPatel | Good                |              |                 |     |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                   |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |
| 04-08-2022 06:14:32                    | MehulPatel                                                                                                                                                                                                                                                                                                                                                                                                                       | Good                     |                            |                                                                                       |       |           |                 |        |                     |            |                     |              |                 |     |                                                                                       |                     |              |     |  |   |