




B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1413																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9702953484																								
Technician Name :	Mayur Pitale	Technician Mobile :	9136841703																						
Ticket Type :	Complain	Date & Time :	21-12-2019 11:25:11																						
Vendor Details :																									
Company Name/Client Name :	Mahaviray Forex Pvt Ltd	Customer's Mobile :	9702953484	Name :	Rahul																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	machine issue																								
Technician Comment :	ivms installed and configured in system now customer can see cameras on desktop screen also																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	ivms installed and configured in system now customer can see cameras on desktop screen also																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-12-2019 03:32:01</td><td>Mayur Pitale</td><td>Completed</td><td>ivms installed and configured in system now customer can see cameras on desktop screen also</td><td></td></tr><tr><td>21-12-2019 11:25:39</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>21-12-2019 11:25:11</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-12-2019 03:32:01	Mayur Pitale	Completed	ivms installed and configured in system now customer can see cameras on desktop screen also		21-12-2019 11:25:39	Mayur Pitale	New		-	21-12-2019 11:25:11	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-11-2019 02:12:35</td><td>ShubhamBhojne</td><td></td></tr><tr><td>18-10-2019 11:31:59</td><td>GaneshamMudaliar</td><td>1 camera install working okk</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-11-2019 02:12:35	ShubhamBhojne		18-10-2019 11:31:59	GaneshamMudaliar	1 camera install working okk											
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