

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8035																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9821919559																													
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																										
Ticket Type :	Complain	Date & Time :	04-04-2023 02:11:44																											
Vendor Details :																														
Company Name/Client Name :	Rahul Sir Home Goregaon	Customer's Mobile :	9821919559	Name :	Rahul Tiwari																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	Online not able to view																													
Technician Comment :	work pending our side password reset																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	work pending our side password reset 05.04.2023 - DVR password reset done User - admin password - cctv@123 DVR online done verification code - AABBCB jitu sir mobile online done jitu@rahuleducation.com password - admin@123 DVR date and time setting done today recording start DVR recording under the observation																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-04-2023 03:28:38</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>05-04-2023 10:44:49</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>04-04-2023 04:06:36</td><td>Prashant Nikalje</td><td>Work Pending</td><td>work pending our side password reset</td><td></td></tr><tr><td>04-04-2023 02:11:51</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-04-2023 03:28:38	Prashant Nikalje	Completed		-	05-04-2023 10:44:49	Prashant Nikalje	New		-	04-04-2023 04:06:36	Prashant Nikalje	Work Pending	work pending our side password reset		04-04-2023 02:11:51	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-04-2022 10:49:26</td><td>Ravi Rajbhar</td><td>new HDD install 2 tb and ok working done with power supply used to DVR (adaptor) confrim to Apurva sir DVR date and time set</td></tr><tr><td>09-04-2022 10:46:10</td><td>Siddhesh Chavan</td><td>1 camera no video issue resolved and 2 camera video issue resolved and 2 bnc use and 500 gb hdd issue and dvr online done add to jitu sir I'd Clint requir new hdd</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-04-2022 10:49:26	Ravi Rajbhar	new HDD install 2 tb and ok working done with power supply used to DVR (adaptor) confrim to Apurva sir DVR date and time set	09-04-2022 10:46:10	Siddhesh Chavan	1 camera no video issue resolved and 2 camera video issue resolved and 2 bnc use and 500 gb hdd issue and dvr online done add to jitu sir I'd Clint requir new hdd																
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