




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10677																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9821919559																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	31-01-2024 10:33:23																	
Vendor Details :																				
Company Name/Client Name :	Rahul Sir Home Goregaon	Customer's Mobile :	9821919559	Name :	Rahul Tiwari															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Need to do online																			
Technician Comment :	DVR online done DVR power off issue - supply faulty change with new and old with client One camera off check issue solve DVR date time issue date time set need to change CMOS battery																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	DVR online done DVR power off issue - supply faulty change with new and old with client One camera off check issue solve DVR date time issue date time set need to change CMOS battery																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-01-2024 01:04:21</td><td>MayurYadav</td><td>Completed</td><td>DVR online done DVR power off issue - supply faulty change with new and old with client One camera off check issue solve DVR date time issue date time set need to change CMOS battery</td><td></td></tr><tr><td>31-01-2024 10:33:36</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-01-2024 01:04:21	MayurYadav	Completed	DVR online done DVR power off issue - supply faulty change with new and old with client One camera off check issue solve DVR date time issue date time set need to change CMOS battery		31-01-2024 10:33:36	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-04-2023 02:11:44</td><td>Prashant Nikalje</td><td>work pending our side password reset 05.04.2023 - DVR password reset done User - admin password - cctv@123 DVR online done verification code - AABBC jitu sir mobile online done jitu@rahuleducation.com password - admin@123 DVR date and time setting done today recording start DVR recording under the observation</td></tr><tr><td>11-04-2022 10:49:26</td><td>Ravi Rajbhar</td><td>new HDD install 2 tb and ok working done with power supply uesd to DVR (adaptor) confrim to Apurva sir DVR date and time set</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-04-2023 02:11:44	Prashant Nikalje	work pending our side password reset 05.04.2023 - DVR password reset done User - admin password - cctv@123 DVR online done verification code - AABBC jitu sir mobile online done jitu@rahuleducation.com password - admin@123 DVR date and time setting done today recording start DVR recording under the observation	11-04-2022 10:49:26	Ravi Rajbhar	new HDD install 2 tb and ok working done with power supply uesd to DVR (adaptor) confrim to Apurva sir DVR date and time set						
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