

# Apniamc master1

Regd. Office :  
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E : [guju@apniamc.com](mailto:guju@apniamc.com)

| <b>Service Status Details : MST188</b> |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------|--------|-----------|-----------|-----------------|--------|---------------------|------|------------------------------------------------|---------------------|--------------|-----|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                        |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Created By :</b>                    | Admin - vishal1 mehta1                                                                                                                                                                                                                                                                     |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Complaint Mob. No. :</b>            | 9660005772                                                                                                                                                                                                                                                                                 |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Technician Name :</b>               |                                                                                                                                                                                                                                                                                            | <b>Technician Mobile :</b>                     |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                       | 16-03-2021 06:49:32 |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| Company Name/Client Name :             | TDS Pvt. Ltd. @kandivali                                                                                                                                                                                                                                                                   | Customer's Mobile :                            | 9660005772          | Name : | Rahul Sir |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| Mumbai , , , 454456 , Maharashtra      |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                        | Type :                                         |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Product Name :</b>                  | Anti Virus                                                                                                                                                                                                                                                                                 |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Complain :</b>                      | test                                                                                                                                                                                                                                                                                       |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Complain Operator :</b>             | Desktop - vishal1 mehta1                                                                                                                                                                                                                                                                   |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                            |                                                |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-03-2021 06:49:32</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                   |                                                |                     |        |           | Date Time | Technician Name | Status | Remark              | Sign | 16-03-2021 06:49:32                            |                     | New          |     | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                            | Status                                         | Remark              | Sign   |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| 16-03-2021 06:49:32                    |                                                                                                                                                                                                                                                                                            | New                                            |                     | -      |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-05-2020 08:17:00</td><td></td><td>furture ticket allotting to gaurav for testing</td></tr><tr><td>06-05-2020 04:47:45</td><td>PankajJangir</td><td>hi3</td></tr></tbody></table> |                                                |                     |        |           | Date Time | Technician Name | Remark | 09-05-2020 08:17:00 |      | furture ticket allotting to gaurav for testing | 06-05-2020 04:47:45 | PankajJangir | hi3 |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                            | Remark                                         |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| 09-05-2020 08:17:00                    |                                                                                                                                                                                                                                                                                            | furture ticket allotting to gaurav for testing |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |
| 06-05-2020 04:47:45                    | PankajJangir                                                                                                                                                                                                                                                                               | hi3                                            |                     |        |           |           |                 |        |                     |      |                                                |                     |              |     |   |