

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9234</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821919559                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          | <b>Technician Mobile :</b>                                                                                                                                                                              | 8454016444                                                                            |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b> | 21-08-2023 11:15:21                                                                                                                                                                                     |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :             | Tiny Tos Kindergarten School                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :      | 9821919559                                                                                                                                                                                              | Name :                                                                                | Rahul Group |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          | Type :                                                                                                                                                                                                  |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                      | Admin PC Changed need to do online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>            | Admin pc online done 1. _ tt hall ground floor ip. 192.168.0.143 user name admin password                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                        | Admin pc online done 1. _ tt hall ground floor ip. 192.168.0.143 user name admin password                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                                                                                                                         |                                                                                       |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-08-2023 11:17:39</td><td>Sonu Kumar</td><td>Completed</td><td>Admin pc online done 1. _ tt hall ground floor ip. 192.168.0.143 user name admin password</td><td></td></tr><tr><td>23-08-2023 06:49:56</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-08-2023 05:38:37</td><td>Sonu Kumar</td><td>Work Pending</td><td>TT hall ground and 1st floor online done aftr down loaded kvms Pro software 3 Rd floor device showing offline need to check and also ground floor dvr date n time issue right now changed date n time .</td><td></td></tr><tr><td>23-08-2023 11:58:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                                                                                                                         |                                                                                       |             | Date Time | Technician Name | Status | Remark | Sign | 24-08-2023 11:17:39 | Sonu Kumar | Completed | Admin pc online done 1. _ tt hall ground floor ip. 192.168.0.143 user name admin password |  | 23-08-2023 06:49:56 | Sonu Kumar | New |  | - | 23-08-2023 05:38:37 | Sonu Kumar | Work Pending | TT hall ground and 1st floor online done aftr down loaded kvms Pro software 3 Rd floor device showing offline need to check and also ground floor dvr date n time issue right now changed date n time . |  | 23-08-2023 11:58:25 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                   | Remark                                                                                                                                                                                                  | Sign                                                                                  |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| 24-08-2023 11:17:39                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                | Admin pc online done 1. _ tt hall ground floor ip. 192.168.0.143 user name admin password                                                                                                               |  |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| 23-08-2023 06:49:56                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                      |                                                                                                                                                                                                         | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| 23-08-2023 05:38:37                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Work Pending             | TT hall ground and 1st floor online done aftr down loaded kvms Pro software 3 Rd floor device showing offline need to check and also ground floor dvr date n time issue right now changed date n time . |  |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |
| 23-08-2023 11:58:25                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                      |                                                                                                                                                                                                         | -                                                                                     |             |           |                 |        |        |      |                     |            |           |                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |              |                                                                                                                                                                                                         |                                                                                       |                     |            |     |  |   |

| Previous<br>Complain<br>History : |                     |                      |                                                                                                                    |
|-----------------------------------|---------------------|----------------------|--------------------------------------------------------------------------------------------------------------------|
|                                   | Date Time           | Technician Name      | Remark                                                                                                             |
|                                   | 04-08-2023 10:22:32 | Kalpesh SubhashGurav | Admin PC IP Automatic mode set So All DVR IP Series Cheng in 0. Series ( 192.168.0.120 ) Principal PC also Working |
|                                   | 03-08-2023 01:41:54 | Sonu Kumar           |                                                                                                                    |