

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8611</b> |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------|------------|-------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|----------------------|-------------------------------------------------------------------------------|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                        |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                     |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Complaint Mob. No. :</b>            | 9821919559                                                                                                                                                                                                                                                                                                 |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                 |                                                                               | <b>Technician Mobile :</b> | 8454016444 |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                                      | 19-06-2023 10:52:32        |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| Company Name/Client Name :             | Tiny Tos Kindergarten School                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                           | 9821919559                 | Name :     | Rahul Group |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                        |                                                                               | <b>Type :</b>              |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                       |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Complain :</b>                      | 3rd floor DVR again restart issue                                                                                                                                                                                                                                                                          |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                   |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                            |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Status History :</b>                | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>19-06-2023 10:52:40</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                       |                                                                               |                            |            |             | Date Time | Technician Name | Status | Remark              | Sign       | 19-06-2023 10:52:40 | Sonu Kumar          | New                  |                                                                               | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                            | Status                                                                        | Remark                     | Sign       |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| 19-06-2023 10:52:40                    | Sonu Kumar                                                                                                                                                                                                                                                                                                 | New                                                                           |                            | -          |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| <b>Previous Complain History :</b>     | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>03-08-2023 01:41:54</td><td>Sonu Kumar</td><td></td></tr><tr><td>31-07-2023 12:48:14</td><td>Kalpesh SubhashGurav</td><td>Admin PC Offline Issue Solved 3rd Floor DVR Camera No. 1 Video Ballon replace</td></tr></table> |                                                                               |                            |            |             | Date Time | Technician Name | Remark | 03-08-2023 01:41:54 | Sonu Kumar |                     | 31-07-2023 12:48:14 | Kalpesh SubhashGurav | Admin PC Offline Issue Solved 3rd Floor DVR Camera No. 1 Video Ballon replace |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                            | Remark                                                                        |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| 03-08-2023 01:41:54                    | Sonu Kumar                                                                                                                                                                                                                                                                                                 |                                                                               |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |
| 31-07-2023 12:48:14                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                       | Admin PC Offline Issue Solved 3rd Floor DVR Camera No. 1 Video Ballon replace |                            |            |             |           |                 |        |                     |            |                     |                     |                      |                                                                               |   |