






Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8172					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821919559				
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444	
Ticket Type :	Complain	Date & Time :	20-04-2023 03:28:59		
Vendor Details :					
Company Name/Client Name :	Tiny Tos Kindergarten School	Customer's Mobile :	9821919559	Name :	Rahul Group
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	3rd and 4th floor cameras not able to see				
Technician Comment :	3rd and floor dvr stand by dvr online principal madam and admin pc online done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	3rd and floor dvr stand by dvr online principal madam and admin pc online done				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	06-06-2023 04:56:20	Sonu Kumar	Completed	3rd and floor dvr stand by dvr online principal madam and admin pc online done	
	06-06-2023 10:14:08	Sonu Kumar	New		-
	05-06-2023 01:37:33	Sonu Kumar	Work Pending	16 CH DVR Installed 13 Camera working 2 camera issue Pending Required Video Ballon	
	05-06-2023 10:40:13	Sonu Kumar	New		-
	31-05-2023 03:44:53	Sonu Kumar	Work Pending	1st floor dvr and tt hall gnd floor dvr online done and principal madam and admin pc online done and 3rd floor dvr checking for office	
	31-05-2023 12:23:34	Sonu Kumar	New		-
	29-05-2023 12:53:08	Sonu Kumar	In Progress	Work pending 3 Floor DVR ON Display not working.hardisk problem	
	29-05-2023 10:31:03	Sonu Kumar	New		-
	08-05-2023 11:44:25	Sonu Kumar	New		-
	05-05-2023 10:34:01	Sonu Kumar	New		-
	02-05-2023 10:48:29	Sonu Kumar	New		-
	20-04-2023 05:08:34	Sonu Kumar	Work Pending	3rd floor dvr or hdd check but dvr continue on off then remove and take to office confirm to apurva sir	
	20-04-2023 03:29:09	Sonu Kumar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	24-03-2023 03:12:52	Ravi Rajbhar	3rd floor dvr power supply issue (uesd to dvr adapter) then change power supply and ok working done and dvr online done admin pc		
	14-03-2023 10:26:40	Sonu Kumar	Admin pc online issue resolved working ok		