## Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 Support : | **W** : www.vallabhenterprises.com **E** : vallabhsecure@yahoo.co.in

Service Status Details : VE7736 Low **Priority** : **Created By :** Admin - Apurva Vajaria Complaint 9821919559 Mob. No. : Technician Sonu Kumar **Technician Mobile** 8454016444 Name : Complain Date & Time : 25-02-2023 10:48:35 **Ticket Type : Vendor Details :** Tiny Tos Customer's Mobile 9821919559 Rahul Group Company Name : Name/Client Kindergarten School Name : Address : Mumbai,,,, Maharashtra AMC Details : 01-01-1970 05:30:00 Expiry Date : Type : **Product Name** CCTV 1)Beep alert, 2) Principle phone and PC online need to do 3)Admin PC online need to do 4)and HO **Complain**: me shivani madam baithte he unke pc me bhi online karna he 5) Dressing 6)naming 7)cameras in sequence Technician tiny tos 1. 3rd floor CP plus dvr principal madam and admin pc online done and principal madam mobile phone 1st floor .3rd floor .tt hall qnd floor online done all camera naming done dressing **Comment**: done all camera working ok 2. 1st floor CP plus 16 chanal dvr installed principal madam and admin pc online done and 4tb hard installed and all camera naming done 8 pair video ballons used and 1 power supply used for Praveen all camera working ok dressing done 3. tt hall gnd floor CP plus 8. chanal dvr 8 cameras connected one bulet camera change back gate Side and one bulet camera new install back side and principal madam and admin pc online done 3 pair video ballons used dressing done and one power supply used for dilshad Complain Desktop - Apurva Vajaria **Operator** : **Remark** : tiny tos 1. 3rd floor CP plus dvr principal madam and admin pc online done and principal madam mobile phone 1st floor .3rd floor .tt hall gnd floor online done all camera naming done dressing done all camera working ok 2. 1st floor CP plus 16 chanal dvr installed principal madam and admin pc online done and 4tb hard installed and all camera naming done 8 pair video ballons used and 1 power supply used for Praveen all camera working ok dressing done 3. tt hall gnd floor CP plus 8. chanal dvr 8 cameras connected one bulet camera change back gate Side and one bulet camera new install back side and principal madam and admin pc online done 3 pair video ballons used dressing done and one power supply used for dilshad

Status History :	Date Time	Technician Name	Status		Remark	Sign	
	02-03-2023 05:57:41	Sonu Kumar	Comp	leted	tiny tos 1. 3rd floor CP plus dvr principal madam and admin pc online done and principal madam mobile phone 1st floor .3rd floor .tt hall gnd floor online done all camera naming done dressing done all camera working ok 2. 1st floor CP plus 16 chanal dvr installed principal madam and admin pc online done and 4tb hard installed and all camera naming done 8 pair video ballons used and 1 power supply used for Praveen all camera working ok dressing done 3. tt hall gnd floor CP plus 8. chanal dvr 8 cameras connected one bulet camera change back gate Side and one bulet camera new install back side and principal madam and admin pc online done 3 pair video ballons used dressing done and one power supply used for dilshad	MACB	
	02-03-2023 11:16:48	Sonu Kumar	New			-	
	27-02-2023 09:55:58	Sonu Kumar	New			-	
	25-02-2023 10:48:42	Sonu Kumar	New			-	
Previous Complain History :	Date Time	Technician	Technician Name		Remark		
	24-03-2023 03:12:5	52 Ravi Rajbha			floor dvr power supply issue (uesd to dvr adapter) then nge power supply and ok working done and dvr online done in pc		
	14-03-2023 10:26:4	40 Sonu Kuma	r	Admin pc online issue resolved working ok			