







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10870																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9821919559																																		
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																															
Ticket Type :	Complain	Date & Time :	14-02-2024 12:04:10																																
Vendor Details :																																			
Company Name/Client Name :	Tiny Tos Kindergarten School	Customer's Mobile :	9821919559	Name :	Rahul Group																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	ground floor dVR CMOS battery issue need to collect for repairing																																		
Technician Comment :	CMOS battery change and dvr install but hard disk faulty hard disk handover to supriya madam																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	CMOS battery change and dvr install but hard disk faulty hard disk handover to supriya madam																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-02-2024 03:04:04</td><td>Sonu Kumar</td><td>Client Side</td><td></td><td>-</td></tr><tr><td>20-02-2024 01:24:33</td><td>Sonu Kumar</td><td>Work Pending</td><td>CMOS battery change and dvr install but hard disk faulty hard disk handover to supriya madam</td><td></td></tr><tr><td>20-02-2024 11:23:05</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2024 12:21:48</td><td>Sonu Kumar</td><td>Work Pending</td><td>Ground floor 8 channel dvr collect cmos battery issue.</td><td></td></tr><tr><td>14-02-2024 12:04:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-02-2024 03:04:04	Sonu Kumar	Client Side		-	20-02-2024 01:24:33	Sonu Kumar	Work Pending	CMOS battery change and dvr install but hard disk faulty hard disk handover to supriya madam		20-02-2024 11:23:05	Sonu Kumar	New		-	14-02-2024 12:21:48	Sonu Kumar	Work Pending	Ground floor 8 channel dvr collect cmos battery issue.		14-02-2024 12:04:17	Sonu Kumar	New		-
Date Time	Technician Name	Status	Remark	Sign																															
26-02-2024 03:04:04	Sonu Kumar	Client Side		-																															
20-02-2024 01:24:33	Sonu Kumar	Work Pending	CMOS battery change and dvr install but hard disk faulty hard disk handover to supriya madam																																
20-02-2024 11:23:05	Sonu Kumar	New		-																															
14-02-2024 12:21:48	Sonu Kumar	Work Pending	Ground floor 8 channel dvr collect cmos battery issue.																																
14-02-2024 12:04:17	Sonu Kumar	New		-																															
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-10-2024 11:18:37</td><td>TauseephRaza</td><td>ppm. completed All cameras working, need and clean done</td></tr><tr><td>11-10-2024 12:05:32</td><td>PravinJagade</td><td>Hdd status error issue. All camera working. All camera recording properly on all camera recorded. Hdd proper working. 1 camera backup storage 296 gb and file 1024.</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-10-2024 11:18:37	TauseephRaza	ppm. completed All cameras working, need and clean done	11-10-2024 12:05:32	PravinJagade	Hdd status error issue. All camera working. All camera recording properly on all camera recorded. Hdd proper working. 1 camera backup storage 296 gb and file 1024.																					
Date Time	Technician Name	Remark																																	
21-10-2024 11:18:37	TauseephRaza	ppm. completed All cameras working, need and clean done																																	
11-10-2024 12:05:32	PravinJagade	Hdd status error issue. All camera working. All camera recording properly on all camera recorded. Hdd proper working. 1 camera backup storage 296 gb and file 1024.																																	