

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1421</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------|-----------|-----------------|--------|---------------------|------|----------------------------------------------------------------------------------------|------------|-----------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8660896542                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        | <b>Technician Mobile :</b>                                                           | 8411951301                                                                            |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                                                               | 19-05-2020 02:28:45                                                                  |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Rahim Uddin Concentrix 4A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                    | 8660896542                                                                           | Name :                                                                                | Rahim Uddin Concentrix 4a |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Banglore , , , , Karnataka             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                        | Type :                                                                               |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | 3rd floor lenovo iomega cctv camera video loss                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | dvr no 251 camera no 04 bnc .not connected properly on dvr side reconnect working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | dvr no 251 camera no 04 bnc .not connected properly on dvr side reconnect working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-05-2020 04:24:27</td><td>MayurYadav</td><td>Completed</td><td>dvr no 251 camera no 04 bnc .not connected properly on dvr side reconnect working ok</td><td></td></tr><tr><td>19-05-2020 02:28:58</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-05-2020 02:28:46</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                        |                                                                                      |                                                                                       |                           | Date Time | Technician Name | Status | Remark              | Sign | 19-05-2020 04:24:27                                                                    | MayurYadav | Completed | dvr no 251 camera no 04 bnc .not connected properly on dvr side reconnect working ok |  | 19-05-2020 02:28:58 | MayurYadav | New |  | - | 19-05-2020 02:28:46 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                 | Remark                                                                               | Sign                                                                                  |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-05-2020 04:24:27                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                              | dvr no 251 camera no 04 bnc .not connected properly on dvr side reconnect working ok |  |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-05-2020 02:28:58                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                    |                                                                                      | -                                                                                     |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-05-2020 02:28:46                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                    |                                                                                      | -                                                                                     |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-11-2020 05:39:22</td><td></td><td>Due to BNC connector Issue camera was not working. Camera Connector changed working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                   |                                                                                        |                                                                                      |                                                                                       |                           | Date Time | Technician Name | Remark | 16-11-2020 05:39:22 |      | Due to BNC connector Issue camera was not working. Camera Connector changed working ok |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                 |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 16-11-2020 05:39:22                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Due to BNC connector Issue camera was not working. Camera Connector changed working ok |                                                                                      |                                                                                       |                           |           |                 |        |                     |      |                                                                                        |            |           |                                                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |