




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4559</b> |  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|--|---|---|---|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|----------------|---|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9022904145   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan  |   | <b>Technician Mobile :</b>  | 8080922985  |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>  | 11-01-2022 10:10:29   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | VIP PLAZA CO<br>OPERATIVE<br>PREMISES<br>SOCIETY LTD   | Customer's Mobile :   | 9022904145  | Name :  | Raghu Sir |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 12-01-2021 12:00:00  |   | Type :  | Comprehensive   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | TV no signal issue   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one dvr switch off and reon and dvr off issue resolved and one camera video issue resolved and one camera 4 th floor b wing cable issue  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one dvr switch off and reon and dvr off issue resolved and one camera video issue resolved and one camera 4 th floor b wing cable issue  |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-01-2022 05:17:48</td><td>Siddhesh Chavan</td><td>Completed</td><td>one dvr switch off and reon and dvr off issue resolved and one camera video issue resolved and one camera 4 th floor b wing cable issue</td><td></td></tr><tr><td>11-01-2022 10:10:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2022 10:10:29</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |   |   |           | Date Time | Technician Name | Status | Remark              | Sign         | 11-01-2022 05:17:48 | Siddhesh Chavan     | Completed      | one dvr switch off and reon and dvr off issue resolved and one camera video issue resolved and one camera 4 th floor b wing cable issue   |  | 11-01-2022 10:10:41 | Siddhesh Chavan | New |  | - | 11-01-2022 10:10:29 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name  | Status  | Remark  | Sign  |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-01-2022 05:17:48                    | Siddhesh Chavan  | Completed   | one dvr switch off and reon and dvr off issue resolved and one camera video issue resolved and one camera 4 th floor b wing cable issue |  |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-01-2022 10:10:41                    | Siddhesh Chavan  | New   |   | -   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-01-2022 10:10:29                    | Siddhesh Chavan  | New   |   | -   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2022 11:37:04</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>11-02-2022 02:54:37</td><td>Atique Salmani</td><td>terrace camera issue resolved by reconnection and working ok b302 b 204 2 camera need to changed one is pinkish and is more disturbance .</td></tr></tbody></table>   |   |   |   |           | Date Time | Technician Name | Remark | 15-02-2022 11:37:04 | Ravi Rajbhar |                     | 11-02-2022 02:54:37 | Atique Salmani | terrace camera issue resolved by reconnection and working ok b302 b 204 2 camera need to changed one is pinkish and is more disturbance . |   |                     |                 |     |  |   |                     |                 |     |  |   |
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| 15-02-2022 11:37:04                    | Ravi Rajbhar   |   |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-02-2022 02:54:37                    | Atique Salmani   | terrace camera issue resolved by reconnection and working ok b302 b 204 2 camera need to changed one is pinkish and is more disturbance . |   |   |           |           |                 |        |                     |              |                     |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |