## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE4044							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob.	9022904145						
Technician Name :	Yogesh Desai		Techni	cian Mobile	<b>bbile</b> 8080922963		
Ticket Type :	Complain Date & Time:		16-10-2	5-10-2021 10:17:03			
Vendor Details :							
Company Name/Client Name :	VIP PLAZA CO OPERATIVE PREMISES SOCIETY LTD	Customer's Mobi :	le 902290	)4145	Name :	Raghu Sir	
Address:							
Mumbai , , , , Maharashtra							
AMC Details :							
Expiry Date :	12-01-2021 12:00:00	Type:	Type: Comprehen		е		
Product Name :	CCTV						
Complain:	no video issue						
Technician Comment :	There was no video issue . Raghu sir changed the windows on screen to $13$ , $14$ , $15$ , $16$ were there was no camera on dvr port . only four camera are installed in that dvr . so all four camera are working ok.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	There was no video issue . Raghu sir changed the windows on screen to $13$ , $14$ , $15$ , $16$ were there was no camera on dvr port . only four camera are installed in that dvr . so all four camera are working ok.						
<b>Status History :</b>	Date Time	Technician Name	Status	Re	mark	Sign	
	16-10-2021 10:25:21	YogeshDesai	Completed	on screen to 13 there was no c port . only four	ged the windows 3,14,15,16 were amera on dvr camera are t dvr . so all four	8	
	16-10-2021 10:17:17	YogeshDesai	New			-	
	16-10-2021 10:17:04	YogeshDesai	New			-	

Previous Complain History :	Date Time	Technician Name	Remark	
	12-10-2021 04:05:30	YogeshDesai	Dvr no 4 power supply was removed from the plug from . 11/10/21 at 21:13 in night time .while the electrican was doing the work The dvr has now been started at 16:58 and the recording of all camera is working all 16 camera also can be viewed on monitor.	
	06-10-2021 05:07:26	Neeraj Chauhan	1 new camera installation done and camera working okk.	