## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status De                | etails : VE4024   |                 |            |  |  |           |
|----------------------------------|---|-----------------|------------|--|--|-----------|
| Priority :                       | Low   |                 |            |  |  |           |
| Created By:                      | Admin - Apurva Vajaria  |                 |            |  |  |           |
| Complaint Mob.                   | 9022904145  |                 |            |  |  |           |
| Technician<br>Name :             | Yogesh Desai  |                 | Techr      | ician Mobile 8080922963  |  |           |
| Ticket Type :                    | Complain Date & Time:   |                 | 12-10      | 12-10-2021 04:05:30  |  |           |
| <b>Vendor Details:</b>           |   | •               | •          |  |  |           |
| Company<br>Name/Client<br>Name : | VIP PLAZA CO<br>OPERATIVE<br>PREMISES<br>SOCIETY LTD  | Customer's Mo:  | bile 90229 | 904145   | Name :   | Raghu Sir |
| Address:                         |   |                 |            |  |  |           |
| Mumbai , , , , Ma                | harashtra   |                 |            |  |  |           |
| AMC Details:                     |   |                 |            |  |  |           |
| Expiry Date :                    | 12-01-2021 12:00:00   |                 |            | ce: Comprehensive  |  |           |
| <b>Product Name:</b>             | CCTV  |                 |            |  |  |           |
| Complain:                        | DVR Off issue   |                 |            |  |  |           |
| Technician<br>Comment :          | Dvr no 4 power supply was removed from the plug from . $11/10/21$ at $21:13$ in night time .while the electrican was doing the work The dvr has now been started at $16:58$ and the recording of all camera is working all $16$ camera also can be viewed on monitor. |                 |            |  |  |           |
| Complain<br>Operator :           | Desktop - Apurva Vajaria  |                 |            |  |  |           |
| Remark:                          | Dvr no 4 power supply was removed from the plug from . 11/10/21 at 21:13 in night time .while the electrican was doing the work The dvr has now been started at 16:58 and the recording of all camera is working all 16 camera also can be viewed on monitor.         |                 |            |  |  |           |
| Status History :                 | Date Time   | Technician Name | Status     | Rei  | mark   | Sign      |
|                                  | 12-10-2021<br>05:22:51  | YogeshDesai     | Completed  | 10/ 21 at 21: 13<br>while the electric the work The dv.<br>started at 16:58<br>recording of all of | ne plug from . 11/ in night time ican was doing r has now been and the camera is amera also can be |           |
|                                  | 12-10-2021<br>04:05:42  | YogeshDesai     | New        |  |  |           |
|                                  | 12-10-2021<br>04:05:30  | YogeshDesai     | New        |  |  | -         |

Previous Complain History:

| Date Time Technician Name |                | Remark  |  |  |
|---------------------------|----------------|---|--|--|
| 06-10-2021 05:07:26       | Neeraj Chauhan | 1 new camera installation done and camera working okk.                                  |  |  |
| 04-10-2021 03:43:46       | Neeraj Chauhan | ppm completed .three camera issue solved one camera issue taken to office for checking. |  |  |