




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1995																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9022904145																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	10-10-2020 01:21:31																						
Vendor Details :																									
Company Name/Client Name :	VIP PLAZA CO OPERATIVE PREMISES SOCIETY LTD	Customer's Mobile :	9022904145	Name :	Raghu Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	12-01-2021 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	show recording																								
Technician Comment :	client wanted recording of 1st oct to 10th oct but their external HDD has not enough space, so shown them how to check recording to Mishra sir and patil sir																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	client wanted recording of 1st oct to 10th oct but their external HDD has not enough space, so shown them how to check recording to Mishra sir and patil sir																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2020 11:06:39</td><td>RishiDesai</td><td>Completed</td><td>client wanted recording of 1st oct to 10th oct but their external HDD has not enough space, so shown them how to check recording to Mishra sir and patil sir</td><td></td></tr><tr><td>10-10-2020 01:22:29</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>10-10-2020 01:21:31</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-10-2020 11:06:39	RishiDesai	Completed	client wanted recording of 1st oct to 10th oct but their external HDD has not enough space, so shown them how to check recording to Mishra sir and patil sir		10-10-2020 01:22:29	RishiDesai	New		-	10-10-2020 01:21:31	RishiDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-09-2020 11:55:17</td><td>Atique Salmani</td><td>ppm done</td></tr><tr><td>17-09-2020 12:44:17</td><td>YasinShaikh</td><td>03 camera not working 03 camera working ok by 02 camera DVR side re connection working ok and 01 camera side re connection working ok and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-09-2020 11:55:17	Atique Salmani	ppm done	17-09-2020 12:44:17	YasinShaikh	03 camera not working 03 camera working ok by 02 camera DVR side re connection working ok and 01 camera side re connection working ok and all camera working ok											
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