## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VE1855						
Priority :	High						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9022904145						
Technician Name :	Yasin Shaikh		Technic	cian Mobile	8689802313		
Ticket Type :	Complain	Date & Time :	17-09-2020 12:44:17				
Vendor Details :	_	•					
Company Name/Client Name :	VIP PLAZA CO OPERATIVE PREMISES SOCIETY LTD	Customer's Mobi	pile 9022904145		Name :	Raghu Sir	
Address:							
Mumbai , , , , Mal	harashtra						
AMC Details :							
Expiry Date :	12-01-2021 12:00:00		Type:		Comprehensive		
<b>Product Name:</b>	CCTV						
Complain:	a wing 3 cameras off						
Technician Comment :	03 camera not working 03 camera working ok by 02 camera DVR side re connection working ok and 01 camera side re connection working ok and all camera working ok						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	03 camera not working 03 camera working ok by 02 camera DVR side re connection working ok and 01 camera side re connection working ok and all camera working ok						
<b>Status History:</b>	Date Time	Technician Name	Status	Remark		Sign	
	18-09-2020 11:31:51	YasinShaikh	Completed	03 camera not working 03 camera working ok by 02 camera DVR side re connection working ok and 01 camera side re connection working ok and all camera working ok			
	18-09-2020 11:03:40	YasinShaikh	New			-	
	17-09-2020 12:44:18	YasinShaikh	New			-	
Previous Complain	Date Time	Technician Name		Remark			
History:	18-08-2020 10:29:51	RishiDesai	3-4 cameras was showing no video because of loose connection reconnected the same it started working showed to mr.shiva				
	08-08-2020 11:26:59	YasinShaikh	06 camera not working 05 camera working ok by reconnection ok all camera working ok 01 camera not working faulty repairing for office 2 camera 01 camera not bhej				