## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status De                | tails: VE1659   |                      |               |   |        |           |  |
|----------------------------------|---|----------------------|---------------|---|--------|-----------|--|
| Priority:                        | High  |                      |               |   |        |           |  |
| Created By:                      | Admin - Apurva Vajaria  |                      |               |   |        |           |  |
| Complaint Mob.                   | 9022904145  |                      |               |   |        |           |  |
| Technician<br>Name :             | Yasin Shaikh  |                      | Technic:      | chnician Mobile 8689802313  |        |           |  |
| Ticket Type :                    | Complain  | Date & Time :        | 08-08-20      | 08-08-2020 11:26:59   |        |           |  |
| Vendor Details :                 |   | •                    |               |   |        |           |  |
| Company<br>Name/Client<br>Name : | VIP PLAZA CO<br>OPERATIVE<br>PREMISES<br>SOCIETY LTD  | Customer's Mobi<br>: | le 9022904145 |   | Name : | Raghu Sir |  |
| Address:                         |   |                      |               |   |        |           |  |
| Mumbai , , , , Ma                | harashtra   |                      |               |   |        |           |  |
| AMC Details :                    |   |                      |               |   |        |           |  |
| Expiry Date :                    | 12-01-2021 12:00:00   |                      | Type:         | Comprehen   |        | ve        |  |
| <b>Product Name:</b>             | CCTV  |                      |               |   |        |           |  |
| Complain:                        | in monitor no view  |                      |               |   |        |           |  |
| Technician<br>Comment :          | 06 camera not working 05 camera working ok by reconnection ok all camera working ok 01 camera not working faulty repairing for office 2 camera 01 camera not bhej |                      |               |   |        |           |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria  |                      |               |   |        |           |  |
| Remark:                          | 06 camera not working 05 camera working ok by reconnection ok all camera working ok 01 camera not working faulty repairing for office 2 camera 01 camera not bhej |                      |               |   |        |           |  |
| Status History :                 | Date Time   | Technician Name      | Status        | Remark  |        | Sign      |  |
|                                  | 11-08-2020 02:52:11   | YasinShaikh          | Completed     | 06 camera not working 05 camera working ok by reconnection ok all camera working ok 01 camera not working faulty repairing for office 2 camera 01 camera not bhej |        | Okak      |  |
|                                  | 11-08-2020 02:25:32   | YasinShaikh          | New           |   |        | -         |  |
|                                  | 08-08-2020 11:27:08   | YasinShaikh          | New           |   |        | -         |  |
|                                  | 08-08-2020 11:26:59   | YasinShaikh          | New           |   |        | -         |  |
| Previous<br>Complain             | Date Time   | Technician Name      | Remark        |   |        |           |  |
| History:                         | 31-07-2020 06:23:03   | Neeraj Chauhan       |               | monitor screen not view camera TV restart and camera properly view in monitor screen work done  |        |           |  |
|                                  | 24-07-2020 05:49:24   | YogeshDesai          | New hard disk | ard disk of 2tb installed in DVR no 1 work completed.   |        |           |  |