

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2012</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8928141783                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                           | <b>Technician Mobile :</b>                                              | 8080922963                                                                            |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                  | 13-10-2020 10:28:02                                                     |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Swapnalok CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                       | 8928141783                                                              | Name :                                                                                | Radhyashyam |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :                          | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                           | Type :                                                                  | Comprehensive                                                                         |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | intercom issue A/502,B/701 , b/101 cannot raise calls                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | all complaint sloved two instrument issue one line issue work completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | all complaint sloved two instrument issue one line issue work completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-10-2020 06:52:59</td><td>YogeshDesai</td><td>Completed</td><td>all complaint sloved two instrument issue one line issue work completed</td><td></td></tr><tr><td>13-10-2020 03:47:18</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>13-10-2020 10:28:02</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                           |                                                                         |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 13-10-2020 06:52:59                       | YogeshDesai         | Completed    | all complaint sloved two instrument issue one line issue work completed |  | 13-10-2020 03:47:18 | YogeshDesai | New |  | - | 13-10-2020 10:28:02 | YogeshDesai | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                    | Remark                                                                  | Sign                                                                                  |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 13-10-2020 06:52:59                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                 | all complaint sloved two instrument issue one line issue work completed |  |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 13-10-2020 03:47:18                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                       |                                                                         | -                                                                                     |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 13-10-2020 10:28:02                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                       |                                                                         | -                                                                                     |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-10-2020 01:04:25</td><td>Ravi Rajbhar</td><td>a wing 501 " 401 intercom ok working done</td></tr><tr><td>20-10-2020 10:26:07</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                       |                                           |                                                                         |                                                                                       |             | Date Time | Technician Name | Remark | 20-10-2020 01:04:25 | Ravi Rajbhar | a wing 501 " 401 intercom ok working done | 20-10-2020 10:26:07 | Ravi Rajbhar |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                    |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 20-10-2020 01:04:25                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | a wing 501 " 401 intercom ok working done |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 20-10-2020 10:26:07                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                           |                                                                         |                                                                                       |             |           |                 |        |                     |              |                                           |                     |              |                                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |