




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1318																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	8928141783																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	05-03-2020 01:48:04																																
Vendor Details :																																			
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	8928141783	Name :	Radhyashyam																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-03-2020 12:00:00		Type :	Comprehensive																															
Product Name :	VDP																																		
Complain :	a-501 VDP one button is to be Pressed for long to open the door of the lobby																																		
Technician Comment :	501 vdp she dont know how to operate told her how to operate and also checked 101 intercom issue checked and resolved.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	501 vdp she dont know how to operate told her how to operate and also checked 101 intercom issue checked and resolved.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-03-2020 09:54:12</td><td>Atique Salmani</td><td>Completed</td><td>501 vdp she dont know how to operate told her how to operate and also checked 101 intercom issue checked and resolved.</td><td></td></tr><tr><td>05-03-2020 05:49:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 05:25:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 04:46:50</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-03-2020 01:48:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-03-2020 09:54:12	Atique Salmani	Completed	501 vdp she dont know how to operate told her how to operate and also checked 101 intercom issue checked and resolved.		05-03-2020 05:49:25	Atique Salmani	New		-	05-03-2020 05:25:40	Atique Salmani	New		-	05-03-2020 04:46:50	Atique Salmani	New		-	05-03-2020 01:48:05	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-03-2020 11:00:19</td><td></td><td>created twice</td></tr><tr><td>27-02-2020 10:30:50</td><td>Siddhesh Chavan</td><td>all camera video show tv</td></tr></tbody></table>					Date Time	Technician Name	Remark	05-03-2020 11:00:19		created twice	27-02-2020 10:30:50	Siddhesh Chavan	all camera video show tv																					
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