




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1198																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9619151939																								
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971																					
Ticket Type :	Complain	Date & Time :	21-02-2020 11:36:47																						
Vendor Details :																									
Company Name/Client Name :	Taj Hotel Santacruz	Customer's Mobile :	9619151939	Name :	Purnanand Petwal																				
Address :																									
Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400099 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	intrusion																								
Complain :	need to show how messages are coming in phone all need to check rooms for Serving																								
Technician Comment :	in 4th and 5th flr panel sim card change and gsm configuration done. 3 new nos added and 1 removed. in new sim sms configuration Activation pending from distributor side. in 344 room both bus module change now loss issue solved. in 539 room tmp issue solved but still under observation. 351 and 642 glass door lock from client side																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Previous Complain History :			
	Date Time	Technician Name	Remark
	13-06-2023 11:07:42	Ravi Rajbhar	437 need to change small cricit with magnetic contact 446 issue resloved 445 issue resloved
	22-08-2022 01:13:19	Prashant Nikalje	