




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1105</b>                                       |   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
|--|---|---|--|---|------------------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|------------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>  | Low   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>  | Admin - Apurva Vajaria  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>  | 9619151939  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>   | Sachin Pawar  |   | <b>Technician Mobile :</b>   | 8080922981  |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>   | Complain  | <b>Date &amp; Time :</b>  | 08-02-2020 10:20:33  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>  |   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :   | Taj Hotel Santacruz   | Customer's Mobile :   | 9619151939   | Name :  | Purnanand Petwal |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>   |   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400099 , Maharashtra |   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>   |   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :  | 01-01-1970 05:30:00   |   | Type :   |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>  | intrusion   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>  | window alarms issue   |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>  | below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client.  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>   | Desktop - Apurva Vajaria  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>  | below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client.  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-02-2020 07:03:02</td><td>SachinPawar</td><td>Completed</td><td>below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client.</td><td></td></tr><tr><td>08-02-2020 10:20:47</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-02-2020 10:20:34</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |                  | Date Time | Technician Name | Status | Remark              | Sign         | 08-02-2020 07:03:02   | SachinPawar         | Completed        | below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client. |  | 08-02-2020 10:20:47 | SachinPawar | New |  | - | 08-02-2020 10:20:34 | SachinPawar | New |  | - |
| Date Time  | Technician Name   | Status  | Remark   | Sign  |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
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| 08-02-2020 10:20:47  | SachinPawar   | New   |  | -   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| 08-02-2020 10:20:34  | SachinPawar   | New   |  | -   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-06-2023 11:07:42</td><td>Ravi Rajbhar</td><td>437 need to change small cricit with magnetic contact 446 issue resloved 445 issue resloved</td></tr><tr><td>22-08-2022 01:13:19</td><td>Prashant Nikalje</td><td></td></tr></tbody></table>  |   |  |   |                  | Date Time | Technician Name | Remark | 13-06-2023 11:07:42 | Ravi Rajbhar | 437 need to change small cricit with magnetic contact 446 issue resloved 445 issue resloved | 22-08-2022 01:13:19 | Prashant Nikalje |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Date Time  | Technician Name   | Remark  |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |
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| 22-08-2022 01:13:19  | Prashant Nikalje  |   |  |   |                  |           |                 |        |                     |              |   |                     |                  |  |   |                     |             |     |  |   |                     |             |     |  |   |