

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2573</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9920610736                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       | <b>Technician Mobile :</b>                                                   | 8080922985                                                                            |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                              | 16-01-2021 10:26:18                                                          |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Prem Sir - Anmol Prestige                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Customer's Mobile :</b>                                                                            | 9920610736                                                                   | <b>Name :</b>                                                                         | Prem Sir - Anmol Prestige |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       | <b>Type :</b>                                                                |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | check cctv system                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | cctv sstyem power supply change and new tv install and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | cctv sstyem power supply change and new tv install and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-01-2021 12:56:16</td><td>Siddhesh Chavan</td><td>Completed</td><td>cctv sstyem power supply change and new tv install and all camera working ok</td><td></td></tr><tr><td>22-01-2021 12:32:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-01-2021 10:26:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-01-2021 10:26:18</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                       |                                                                              |                                                                                       |                           | Date Time | Technician Name | Status | Remark              | Sign             | 22-01-2021 12:56:16                                                                                   | Siddhesh Chavan     | Completed    | cctv sstyem power supply change and new tv install and all camera working ok |  | 22-01-2021 12:32:14 | Siddhesh Chavan | New |  | - | 16-01-2021 10:26:52 | Siddhesh Chavan | New |  | - | 16-01-2021 10:26:18 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                | Remark                                                                       | Sign                                                                                  |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 22-01-2021 12:56:16                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                             | cctv sstyem power supply change and new tv install and all camera working ok |  |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 22-01-2021 12:32:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                                              | -                                                                                     |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-01-2021 10:26:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                                              | -                                                                                     |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-01-2021 10:26:18                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                   |                                                                              | -                                                                                     |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-09-2022 03:51:58</td><td>Prashant Nikalje</td><td>Switch on main supply DVR and camera on hikvision dvr date and time set User : Admin Password : 12345</td></tr><tr><td>23-07-2021 04:55:55</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                    |                                                                                                       |                                                                              |                                                                                       |                           | Date Time | Technician Name | Remark | 23-09-2022 03:51:58 | Prashant Nikalje | Switch on main supply DVR and camera on hikvision dvr date and time set User : Admin Password : 12345 | 23-07-2021 04:55:55 | Ravi Rajbhar |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-09-2022 03:51:58                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Switch on main supply DVR and camera on hikvision dvr date and time set User : Admin Password : 12345 |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-07-2021 04:55:55                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                       |                                                                              |                                                                                       |                           |           |                 |        |                     |                  |                                                                                                       |                     |              |                                                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |