


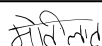


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15450					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9320524244				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	01-08-2025 10:03:30		
Vendor Details :					
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	1)Lift display is not working at B2 2)Access device B wing is not working 3)B wing door not getting close				
Technician Comment :	Lift video door phone issue resolved and ok working done B2 meters room poe switch to nvr rack cable faulty need to change and poe switch issue				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Lift video door phone issue resolved and ok working done B2 meters room poe switch to nvr rack cable faulty need to change and poe switch issue				

Status History :

Date Time	Technician Name	Status	Remark	Sign
05-08-2025 05:07:14	Ravi Rajbhar	Completed	Lift video door phone issue resolved and ok working done B2 meters room poe switch to nvr rack cable faulty need to change and poe switch issue	
05-08-2025 05:07:14	Ravi Rajbhar	Completed	Lift video door phone issue resolved and ok working done B2 meters room poe switch to nvr rack cable faulty need to change and poe switch issue	
05-08-2025 10:54:37	Ravi Rajbhar	New		-
01-08-2025 11:07:41	Ravi Rajbhar	Work Pending	B wing door access issue resolved changed new SMPS 12 volt 5 amps inside near door above forceling and chek all 3 door access with Vivek Sharma supervisor and electrician working ok lift door bell camera painding .	
01-08-2025 11:07:41	Ravi Rajbhar	Work Pending	B wing door access issue resolved changed new SMPS 12 volt 5 amps inside near door above forceling and chek all 3 door access with Vivek Sharma supervisor and electrician working ok lift door bell camera painding .	
01-08-2025 10:03:39	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
26-08-2025 03:21:49	Ravi Rajbhar	
26-08-2025 03:21:01	Ravi Rajbhar	