## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Deta	ails : VE15312						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9320524244						
Technician Name:	Ravi Rajbhar		Technician Mobile :		8080922965		
Ticket Type :	Complain	Date & Time :	18-07-2025 04:24:09				
Vendor Details :							
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244		Name :	Prem Shukla	
Address:	-						
Mumbai , , , , Maha	arashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00	)	Type:				
<b>Product Name:</b>	CCTV						
Complain:	C1 door magnet not working						
Technician Comment :	C 1 lobby em lock issue resolved and ok working done infrom to security and Ravi sir						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	C 1 lobby em lock issue resolved and ok working done infrom to security and Ravi sir						
<b>Status History:</b>	Date Time	Technician Name	Status	Remark		Sign	
	18-07-2025 05:55:49	Ravi Rajbhar	Completed	C 1 lobby em lock issue resolved and ok working done infrom to security and Ravi sir		R	
	18-07-2025 05:55:49	Ravi Rajbhar	Completed	C 1 lobby em lock issue resolved and ok working done infrom to security and Ravi sir		B	
	18-07-2025 04:24:17	Ravi Rajbhar	New			-	
Previous Complain History	Date Time	Technician Name	Remark  B1 camera online offline issue resolved because ip conflict issue C1 door lock working ok and door spring issue All door lock check working ok Office dives data transfer to all biometric done				
:	27-06-2025 11:53:51	Siddhesh Chavan					
	25-06-2025 01:39:27	PravinJagade	PravinJagade B1 26 camera offline issue resolve done. All camera proper working. A2 lock power adaptor install Working done				