

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14990</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9320524244																			
<b>Technician Name :</b>	Rahul Mhapralkar		<b>Technician Mobile :</b>	9168762949																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	12-06-2025 04:45:06																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1)B1 and B2 wing 15 cameras showing off 2)access control few new entries to feed in software via remote																			
<b>Technician Comment :</b>	C1 14 floor to 25 floor cameras offline issue resolved B2 b1 cameras offline issue resolved C wing access transfer pen																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	C1 14 floor to 25 floor cameras offline issue resolved B2 b1 cameras offline issue resolved C wing access transfer pen																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-06-2025 07:13:15</td><td>Rahul Mhapralkar</td><td>Completed</td><td>C1 14 floor to 25 floor cameras offline issue resolved B2 b1 cameras offline issue resolved C wing access transfer pen</td><td></td></tr><tr><td>12-06-2025 04:45:21</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-06-2025 07:13:15	Rahul Mhapralkar	Completed	C1 14 floor to 25 floor cameras offline issue resolved B2 b1 cameras offline issue resolved C wing access transfer pen		12-06-2025 04:45:21	Rahul Mhapralkar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-06-2025 11:53:51</td><td>Siddhesh Chavan</td><td>B1 camera online offline issue resolved because ip conflict issue C1 door lock working ok and door spring issue All door lock check working ok Office dives data transfer to all biometric done</td></tr><tr><td>25-06-2025 01:39:27</td><td>PravinJagade</td><td>B1 26 camera offline issue resolve done. All camera proper working. A2 lock power adaptor install Working done</td></tr></tbody></table>					Date Time	Technician Name	Remark	27-06-2025 11:53:51	Siddhesh Chavan	B1 camera online offline issue resolved because ip conflict issue C1 door lock working ok and door spring issue All door lock check working ok Office dives data transfer to all biometric done	25-06-2025 01:39:27	PravinJagade	B1 26 camera offline issue resolve done. All camera proper working. A2 lock power adaptor install Working done						
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