



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14754</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9320524244				
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-05-2025 07:08:03		
<b>Vendor Details :</b>					
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	Access some sync need to do and Total 4 VDP not working A2-1 B2-2 C2-1				
<b>Technician Comment :</b>	A 2 lock working ok but one door side u barcket not at door B 2 lock not working because lock band C 2 lock working ok Office dives data transfer done to all wings done A2 also camera off issue resolved because 14th floor swith off power issue A1 lift vdp working ok A2 one out door working ok Maine entry out door power working but view issue B1 lift vdp working ok B2 lift vdp not working because cable issue need to change C1 lift vdp working ok C2 one lift working ok and one lift out door not working camera side power working				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	A 2 lock working ok but one door side u barcket not at door B 2 lock not working because lock band C 2 lock working ok Office dives data transfer done to all wings done A2 also camera off issue resolved because 14th floor swith off power issue A1 lift vdp working ok A2 one out door working ok Maine entry out door power working but view issue B1 lift vdp working ok B2 lift vdp not working because cable issue need to change C1 lift vdp working ok C2 one lift working ok and one lift out door not working camera side power working				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	20-05-2025 07:12:36	Siddhesh Chavan	Work Pending	A 2 lock working ok but one door side u barcket not at door B 2 lock not working because lock band C 2 lock working ok Office dives data transfer done to all wings done A2 also camera off issue resolved because 14th floor swith off power issue A1 lift vdp working ok A2 one out door working ok Maine entry out door power working but view issue B1 lift vdp working ok B2 lift vdp not working because cable issue need to change C1 lift vdp working ok C2 one lift working ok and one lift out door not working camera side power working	
	20-05-2025 05:47:51	Siddhesh Chavan	New		-
	17-05-2025 07:22:35	Siddhesh Chavan	Work Pending	B2 all CCTV cameras and lift video system power supply, last time find lift device cable faulty, A2 lift wirless device	
	17-05-2025 07:08:11	Siddhesh Chavan	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	31-05-2025 12:33:35	Atique Salmani	A2 u braket use and b2 old lock reinstallation done working ok and also cctv footage viewing issue resolved.		
	31-05-2025 10:37:26	Atique Salmani	A2 old lock reinstallation done and allignment done working ok		