




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE13574 | | | | | | | | | | | | | | | | | | | | |
|---|--|---|---|---|-------------|-----------|-----------------|--------|---------------------|------------------|---|---------------------|-----------|---|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9320524244 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 17-12-2024 01:29:12 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Barcelona Miraroad | Customer's Mobile : | 9320524244 | Name : | Prem Shukla | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | C2 and C1 camera off issue and poe location need to give to ravi sir | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-12-2024 05:19:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation</td><td></td></tr><tr><td>18-12-2024 05:13:01</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 18-12-2024 05:19:41 | Siddhesh Chavan | Completed | C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation |  | 18-12-2024 05:13:01 | Siddhesh Chavan | New | | - |
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| 18-12-2024 05:13:01 | Siddhesh Chavan | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2024 11:31:58</td><td>Rahul Mhapralkar</td><td>C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos</td></tr><tr><td>12-12-2024 12:58:34</td><td></td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 21-12-2024 11:31:58 | Rahul Mhapralkar | C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos | 12-12-2024 12:58:34 | | | | | | | | |
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| 12-12-2024 12:58:34 | | | | | | | | | | | | | | | | | | | | |