




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13448																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9320524244																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	Complain	Date & Time :	03-12-2024 12:40:43																	
Vendor Details :																				
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	B2 lobby front camera do not working																			
Technician Comment :	C2 11 th floor camera offline issue resolved now working normally B2 ground floor cable fittings on cable tie																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	C2 11 th floor camera offline issue resolved now working normally B2 ground floor cable fittings on cable tie																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-12-2024 06:10:01</td><td>Rahul Mhapralkar</td><td>Completed</td><td>C2 11 th floor camera offline issue resolved now working normally B2 ground floor cable fittings on cable tie</td><td></td></tr><tr><td>04-12-2024 11:08:19</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-12-2024 06:10:01	Rahul Mhapralkar	Completed	C2 11 th floor camera offline issue resolved now working normally B2 ground floor cable fittings on cable tie		04-12-2024 11:08:19	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2024 11:31:58</td><td>Rahul Mhapralkar</td><td>C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos</td></tr><tr><td>17-12-2024 01:29:12</td><td>Siddhesh Chavan</td><td>C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-12-2024 11:31:58	Rahul Mhapralkar	C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos	17-12-2024 01:29:12	Siddhesh Chavan	C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation						
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