







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13347																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9320524244																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	23-11-2024 01:35:42																											
Vendor Details :																														
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	C2 wing 11th floor camera again off issue																													
Technician Comment :	B2 ground floor camera changed working ok and all boath nvr working ok C2 11 th floor New camera replaced working ok.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	B2 ground floor camera changed working ok and all boath nvr working ok C2 11 th floor New camera replaced working ok.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2024 04:53:30</td><td>Atique Salmani</td><td>Completed</td><td>B2 ground floor camera changed working ok and all boath nvr working ok C2 11 th floor New camera replaced working ok.</td><td></td></tr><tr><td>02-12-2024 11:42:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-11-2024 01:27:14</td><td>Atique Salmani</td><td>Work Pending</td><td>1)A1 lobby camera video issue resolved camera side reconct 2) A2 24 th floor camera no video issue resolved and reconct 3)b2 2no lift lobby camera issue camera take to office for checking 4)c1 camera take to office for checking 5)11 th floor camera side reconction and issue resolved</td><td></td></tr><tr><td>26-11-2024 06:22:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-12-2024 04:53:30	Atique Salmani	Completed	B2 ground floor camera changed working ok and all boath nvr working ok C2 11 th floor New camera replaced working ok.		02-12-2024 11:42:47	Atique Salmani	New		-	27-11-2024 01:27:14	Atique Salmani	Work Pending	1)A1 lobby camera video issue resolved camera side reconct 2) A2 24 th floor camera no video issue resolved and reconct 3)b2 2no lift lobby camera issue camera take to office for checking 4)c1 camera take to office for checking 5)11 th floor camera side reconction and issue resolved		26-11-2024 06:22:03	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	21-12-2024 11:31:58	Rahul Mhapralkar	C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos
	17-12-2024 01:29:12	Siddhesh Chavan	C1 also Camera off issue resolved because 18 th floor poe switch hang issue resolved and C2 11th floor camera off issue resolved and under observation