Vallabh Enterprises

Service Status Details : VE13300					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9320524244				
Technician Name :	Pravin Jagade		**Technician Mobile :**	7262044153	
Ticket Type :	Complain	**Date & Time :**	18-11-2024 01:01:17		
Vendor Details :					
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	C2 wing 11th floor camera again off issue				
Technician Comment :	C2 11 floor camera offline issue resolved connected change 2 side. B2 tv off issue resolved because power cable loose. A1 camera 1 offline issue resolved working done. Work complete.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	C2 11 floor camera offline issue resolved connected change 2 side. B2 tv off issue resolved because power cable loose. A1 camera 1 offline issue resolved working done. Work complete.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
19-11-2024 03:06:16	PravinJagade	Completed	C2 11 floor camera offline issue resolved connected change 2 side. B2 tv off issue resolved because power cable loose. A1 camera 1 offline issue resolved working done. Work complete.	✍
19-11-2024 11:06:49	PravinJagade	New		-

Previous Complain History :

Date Time	Technician Name	Remark
21-12-2024 11:31:58	Rahul Mhapralkar	C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos
17-12-2024 01:29:12	Siddhesh Chavan	C1 also Camera off issue resoved because 18 th floor poe switch hang issue resoved and C2 11th floor camera off issue resoved and under observation