




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13266</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9320524244																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-11-2024 12:58:03																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	C2 wing 11th floor camera again off issue																			
<b>Technician Comment :</b>	4 port new i ball poe swich installation done bec2 one port issue of existing poe swich now C2 all cameras working ok ok.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	4 port new i ball poe swich installation done bec2 one port issue of existing poe swich now C2 all cameras working ok ok.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-11-2024 05:38:11</td><td>Atique Salmani</td><td>Completed</td><td>4 port new i ball poe swich installation done bec2 one port issue of existing poe swich now C2 all cameras working ok ok.</td><td></td></tr><tr><td>14-11-2024 12:09:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-11-2024 05:38:11	Atique Salmani	Completed	4 port new i ball poe swich installation done bec2 one port issue of existing poe swich now C2 all cameras working ok ok.		14-11-2024 12:09:04	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2024 11:31:58</td><td>Rahul Mhapralkar</td><td>C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos</td></tr><tr><td>17-12-2024 01:29:12</td><td>Siddhesh Chavan</td><td>C1 also Camera off issue resolved because 18 th floor poe switch hang issue resolved and C2 11th floor camera off issue resolved and under observation</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-12-2024 11:31:58	Rahul Mhapralkar	C1 2 floor camera installation work done it's now working normally, C2 11th floor camera offline issue resolved. Access reader power supply and power point socket required Power socket 9 nos Power supply 6 nos	17-12-2024 01:29:12	Siddhesh Chavan	C1 also Camera off issue resolved because 18 th floor poe switch hang issue resolved and C2 11th floor camera off issue resolved and under observation						
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