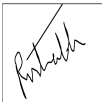
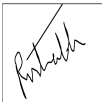
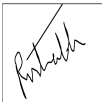


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12991																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9320524244																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	15-10-2024 11:26:01																	
Vendor Details :																				
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	B2 cameras off issue																			
Technician Comment :	1. B2 also Camera off issue resoved because 3rd floor side poe switch off 3pin plug remov 2. A1 lobby Camera off issue resoved 3.b1 3 Camera off issue resoved because poe switch issue and Change poe switch issue resoved 4. Office Camera hide to nvr viewing side and recoding working ok Aprval by rishabh sir 5. B1 trrage Camera off issue resoved 6.c1 2nd floor Camera issue																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1. B2 also Camera off issue resoved because 3rd floor side poe switch off 3pin plug remov 2. A1 lobby Camera off issue resoved 3.b1 3 Camera off issue resoved because poe switch issue and Change poe switch issue resoved 4. Office Camera hide to nvr viewing side and recoding working ok Aprval by rishabh sir 5. B1 trrage Camera off issue resoved 6.c1 2nd floor Camera issue																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-10-2024 05:48:51</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>1. B2 also Camera off issue resoved because 3rd floor side poe switch off 3pin plug remov 2. A1 lobby Camera off issue resoved 3.b1 3 Camera off issue resoved because poe switch issue and Change poe switch issue resoved 4. Office Camera hide to nvr viewing side and recoding working ok Aprval by rishabh sir 5. B1 trrage Camera off issue resoved 6.c1 2nd floor Camera issue</td><td></td></tr><tr><td>15-10-2024 11:26:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-10-2024 05:48:51	Siddhesh Chavan	Work Pending	1. B2 also Camera off issue resoved because 3rd floor side poe switch off 3pin plug remov 2. A1 lobby Camera off issue resoved 3.b1 3 Camera off issue resoved because poe switch issue and Change poe switch issue resoved 4. Office Camera hide to nvr viewing side and recoding working ok Aprval by rishabh sir 5. B1 trrage Camera off issue resoved 6.c1 2nd floor Camera issue		15-10-2024 11:26:16	Siddhesh Chavan	New		-
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15-10-2024 11:26:16	Siddhesh Chavan	New		-																

Previous Complain History :	Date Time	Technician Name	Remark
	13-11-2024 12:58:03		
	11-11-2024 01:04:02	Rahul Mhapralkar	C2 11 floor camera off issue resolved, B1 BUILDING all Cameras off line issue resolved. All Cameras working normally.