




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12814</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9320524244																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-09-2024 11:37:44																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	A1: 4 cameras not working. A2: 6 cameras not working. C2: 4 cameras not working. B1: 3 cameras not working; mouse is also not functioning. B2: Mouse is not functioning.																			
<b>Technician Comment :</b>	A1: 4 cameras not working issue resolved and ok working done A2: 6 cameras not working. issue resolved and ok working C2: 4 cameras not working. issue resolved and ok working done B1: 3 cameras not working; mouse is also not functioning. issue and mouse ok working done infrom to ravi sir society Manger B2: Mouse is not functioning. issue resolved and mouse issue resolved and ok working																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	A1: 4 cameras not working issue resolved and ok working done A2: 6 cameras not working. issue resolved and ok working C2: 4 cameras not working. issue resolved and ok working done B1: 3 cameras not working; mouse is also not functioning. issue and mouse ok working done infrom to ravi sir society Manger B2: Mouse is not functioning. issue resolved and mouse issue resolved and ok working																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-09-2024 03:46:37</td><td>Ravi Rajbhar</td><td>Completed</td><td>A1: 4 cameras not working issue resolved and ok working done A2: 6 cameras not working. issue resolved and ok working C2: 4 cameras not working. issue resolved and ok working done B1: 3 cameras not working; mouse is also not functioning. issue and mouse ok working done infrom to ravi sir society Manger B2: Mouse is not functioning. issue resolved and mouse issue resolved and ok working</td><td></td></tr><tr><td>27-09-2024 11:38:15</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-09-2024 03:46:37	Ravi Rajbhar	Completed	A1: 4 cameras not working issue resolved and ok working done A2: 6 cameras not working. issue resolved and ok working C2: 4 cameras not working. issue resolved and ok working done B1: 3 cameras not working; mouse is also not functioning. issue and mouse ok working done infrom to ravi sir society Manger B2: Mouse is not functioning. issue resolved and mouse issue resolved and ok working		27-09-2024 11:38:15	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	13-11-2024 12:58:03		
	11-11-2024 01:04:02	Rahul Mhapralkar	C2 11 floor camera off issue resolved, B1 BUILDING all Cameras off line issue resolved. All Cameras working normally.