







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12300																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9320524244																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	01-08-2024 12:41:26																																
Vendor Details :																																			
Company Name/Client Name :	Barcelona Miraroad	Customer's Mobile :	9320524244	Name :	Prem Shukla																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	B1 many cameras offline issue B2 Lobby vDP also not working																																		
Technician Comment :	New 8+2 Poe switch installed working ok and also use new pachcode with rj 45 connectors.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	New 8+2 Poe switch installed working ok and also use new pachcode with rj 45 connectors.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2024 01:00:18</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>02-08-2024 12:05:33</td><td>Atique Salmani</td><td>Completed</td><td>New 8+2 Poe switch installed working ok and also use new pachcode with rj 45 connectors.</td><td></td></tr><tr><td>02-08-2024 11:58:17</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>01-08-2024 03:29:46</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>B1 14 floor fyber swi h was hang so restart and working ok and b2 also iBall switch was hang restart its also working ok only b1 2 cameras off grnd and 1staircase becz switch faulty so collect swich for chek in office.</td><td></td></tr><tr><td>01-08-2024 12:41:33</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-11-2024 01:00:18	Atique Salmani	Closed		-	02-08-2024 12:05:33	Atique Salmani	Completed	New 8+2 Poe switch installed working ok and also use new pachcode with rj 45 connectors.		02-08-2024 11:58:17	Atique Salmani	New		-	01-08-2024 03:29:46	Atique Salmani	Awaiting Spares	B1 14 floor fyber swi h was hang so restart and working ok and b2 also iBall switch was hang restart its also working ok only b1 2 cameras off grnd and 1staircase becz switch faulty so collect swich for chek in office.		01-08-2024 12:41:33	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-11-2024 12:58:03		
	11-11-2024 01:04:02	Rahul Mhapralkar	C2 11 floor camera off issue resolved, B1 BUILDING all Cameras off line issue resolved. All Cameras working normally.