

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12701</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821011523                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                          | <b>Technician Mobile :</b>                                                                 | 8080922984                                                                            |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                                                                 | 13-09-2024 12:32:53                                                                        |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Veena Sur Co-op Hsg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Customer's Mobile :</b>                                                                                                                                                                               | 9821011523                                                                                 | <b>Name :</b>                                                                         | Pratik Sir |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                          | <b>Type :</b>                                                                              |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                       | c wing 1 camera off                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             | B.c. lobby wor in progress so 2 camera removed so off and main gate camera need to shift .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                         | B.c. lobby wor in progress so 2 camera removed so off and main gate camera need to shift .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-09-2024 02:32:00</td><td>Atique Salmani</td><td>Client Side</td><td>B.c. lobby wor in progress so 2 camera removed so off and main gate camera need to shift .</td><td></td></tr><tr><td>13-09-2024 02:22:56</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>13-09-2024 12:33:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 14-09-2024 02:32:00                                                                                                                                                                                      | Atique Salmani      | Client Side     | B.c. lobby wor in progress so 2 camera removed so off and main gate camera need to shift .    |  | 13-09-2024 02:22:56 | Atique Salmani | New |  | - | 13-09-2024 12:33:15 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                                                                   | Remark                                                                                     | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-09-2024 02:32:00                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Client Side                                                                                                                                                                                              | B.c. lobby wor in progress so 2 camera removed so off and main gate camera need to shift . |  |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 13-09-2024 02:22:56                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                                                      |                                                                                            | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 13-09-2024 12:33:15                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                                                                      |                                                                                            | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-12-2024 10:18:03</td><td>Ravi Rajbhar</td><td>Cctv camera Recoding show to client and backup given to pendrive and one cmaera survey done new cabling 15- 20 meter aprox ( old need to check before then new cabling) Poe switch all port full near by</td></tr><tr><td>13-12-2024 01:25:12</td><td>Siddhesh Chavan</td><td>Systeam off issue resoved because systeam Disconnect recontct systeam and working ok in lobby</td></tr></tbody></table>                                                      |                                                                                                                                                                                                          |                                                                                            |                                                                                       |            | Date Time | Technician Name | Remark | 31-12-2024 10:18:03 | Ravi Rajbhar | Cctv camera Recoding show to client and backup given to pendrive and one cmaera survey done new cabling 15- 20 meter aprox ( old need to check before then new cabling) Poe switch all port full near by | 13-12-2024 01:25:12 | Siddhesh Chavan | Systeam off issue resoved because systeam Disconnect recontct systeam and working ok in lobby |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                                                                                                   |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 31-12-2024 10:18:03                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Cctv camera Recoding show to client and backup given to pendrive and one cmaera survey done new cabling 15- 20 meter aprox ( old need to check before then new cabling) Poe switch all port full near by |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 13-12-2024 01:25:12                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Systeam off issue resoved because systeam Disconnect recontct systeam and working ok in lobby                                                                                                            |                                                                                            |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                          |                     |                 |                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |