

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4660					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9987588911				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	27-01-2022 03:13:58		
Vendor Details :					
Company Name/Client Name :	Chandrakant Residency	Customer's Mobile :	9987588911	Name :	Prashant Sir
Address :					
Thane , Maxus Mall Road, Padmavati Nagar, Bhayandar West, Mira Bhayandar, Maharashtra, India , , , Maharashtra					
AMC Details :					
Expiry Date :	31-01-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	Ppm				
Complain :	Intercom				
Technician Comment :	sky link 64 line system repair return with install and complain slow B wing 402 ok 304 ok 303 ok 301 ok 201 ok 203 ok 103 ok A wing 701 door lock 601 ok 603 cable issue flat to Cron junction box 501 ok 401 ok 303 line ok but instrument remove client side 201 ok 103 ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	sky link 64 line system repair return with install and complain slow B wing 402 ok 304 ok 303 ok 301 ok 201 ok 203 ok 103 ok A wing 701 door lock 601 ok 603 cable issue flat to Cron junction box 501 ok 401 ok 303 line ok but instrument remove client side 201 ok 103 ok				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>03-02-2022 05:30:41</td><td>Ravi Rajbhar</td><td>Completed</td><td>sky link 64 line system repair return with install and complain slow B wing 402 ok 304 ok 303 ok 301 ok 201 ok 203 ok 103 ok A wing 701 door lock 601 ok 603 cable issue flat to Cron junction box 501 ok 401 ok 303 line ok but instrument remove client side 201 ok 103 ok</td><td></td></tr><tr><td>03-02-2022 02:17:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-01-2022 02:11:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2022 08:20:27</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>b wing 4 th floor to 1 st floor cheking pending</td><td></td></tr><tr><td>27-01-2022 08:19:49</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>b wing 4 th floor to 1 st floor cheking pending</td><td></td></tr><tr><td>27-01-2022 03:14:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2022 03:13:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	03-02-2022 05:30:41	Ravi Rajbhar	Completed	sky link 64 line system repair return with install and complain slow B wing 402 ok 304 ok 303 ok 301 ok 201 ok 203 ok 103 ok A wing 701 door lock 601 ok 603 cable issue flat to Cron junction box 501 ok 401 ok 303 line ok but instrument remove client side 201 ok 103 ok		03-02-2022 02:17:35	Ravi Rajbhar	New		-	29-01-2022 02:11:42	Ravi Rajbhar	New		-	27-01-2022 08:20:27	Ravi Rajbhar	Work Pending	b wing 4 th floor to 1 st floor cheking pending		27-01-2022 08:19:49	Ravi Rajbhar	Work Pending	b wing 4 th floor to 1 st floor cheking pending		27-01-2022 03:14:21	Ravi Rajbhar	New		-	27-01-2022 03:13:58	Ravi Rajbhar	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>04-12-2021 10:27:31</td><td>Atique Salmani</td><td>1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .</td></tr><tr><td>30-10-2021 11:14:26</td><td>Ravi Rajbhar</td><td>two camera issues resolved and ok working done and main gate angle setting recording check 2/10/21 to 2/11/21 going on in DVR DVR password admin/admin and intercom issue resolved system side</td></tr></table>				Date Time	Technician Name	Remark	04-12-2021 10:27:31	Atique Salmani	1 B 304 ringer issue instrument 2 B 602 instrument keypad not working A 601 line ok phone issue A 603 line need to check guest in home so painding .	30-10-2021 11:14:26	Ravi Rajbhar	two camera issues resolved and ok working done and main gate angle setting recording check 2/10/21 to 2/11/21 going on in DVR DVR password admin/admin and intercom issue resolved system side																																
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